



Portal Progress Report

March 2025

Mike Beckley, Portal Program Manager

March E-Filing Stats

Recipients	Number
Submissions to Trial Court	1,923,419
Submissions to Appellate Court	13,534
Submissions to Bureau of Vital Statistics	966
Submissions to Department of Corrections	513
Submissions to Reception Centers	2,544
Total E-Filing Submissions	1,940,976
Total Documents Submitted	2,703,518
Total Number of Pages	14,228,491

**March 2023 had the highest number of monthly submissions at 2,196,107



March E-Filing Stats Continued

Recipients	Number
Average Submissions per Weekday	92,578
Highest Volume Day: March 03, 2025	100,062
Peak # of Filings in 1 Hour: 3:00 P.M.	7,018
New Case Initiations	96,947
Portal Accounts	761,262
E-service Emails	2,092,718
Previous Record for Average Submissions per Weekday: March 2023 at 97,225 Previous Record for Highest Volume Day: March 21, 2023, at 133,580 Previous Record for Peak Filing Hour: March 2023 at 10,689 Previous Record New Case Initiations: March 2023 at 280,122 (126.9% Increase	

Previous Record E-service Emails: March 2023 at 2,386,722

*Artificially Inflated (System Disruption) **Deviation from 3:00 PM (System Disruption)

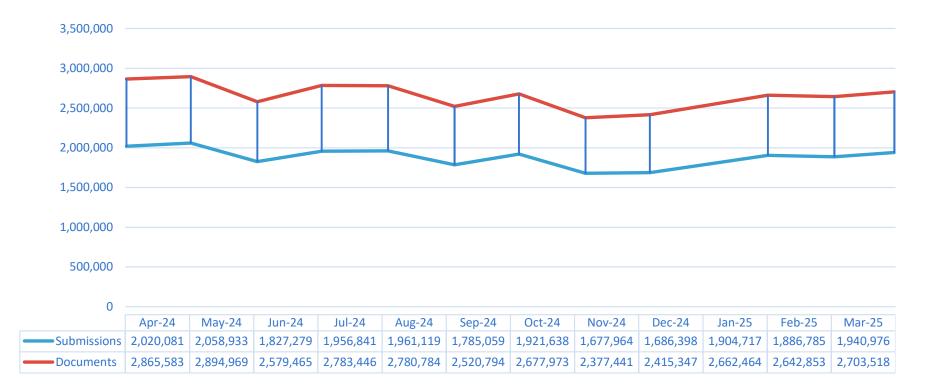


Appellate Court E-Filing Stats for March

Appellate Court	Submissions	Documents	Pages
1 st District Court of Appeal	1,881	2,438	113,124
2 nd District Court of Appeal	2,288	2,594	196,694
3 rd District Court of Appeal	1,849	2,234	215,460
4 th District Court of Appeal	2,638	3,125	217,485
5 th District Court of Appeal	2,239	2,499	131,999
6 th District Court of Appeal	2,130	2,491	114,052
The Florida Supreme Court	509	703	23,419

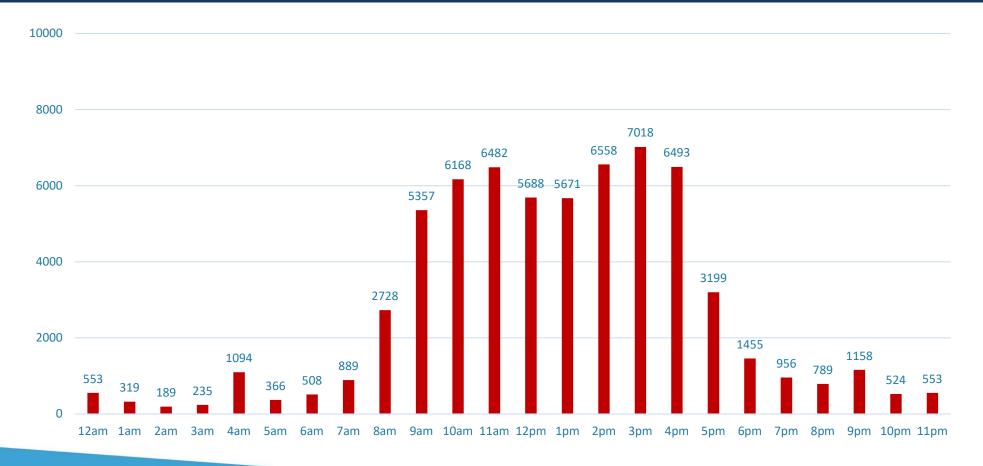


Year at a Glance



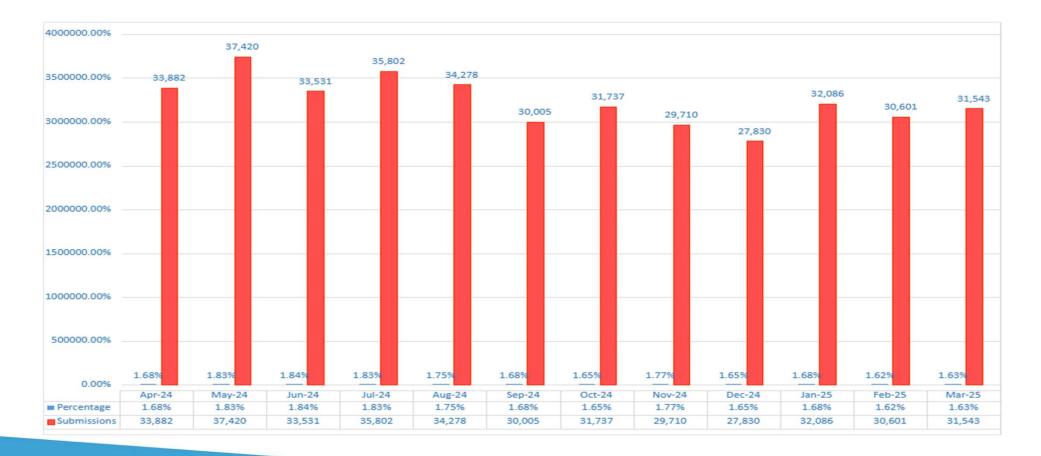


March Average # of Filings Per Hour



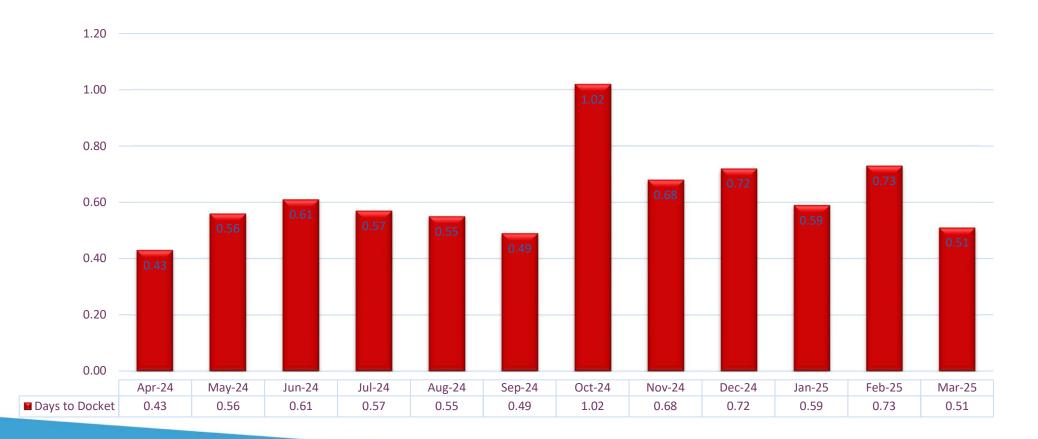


March Submissions to Correction Queue



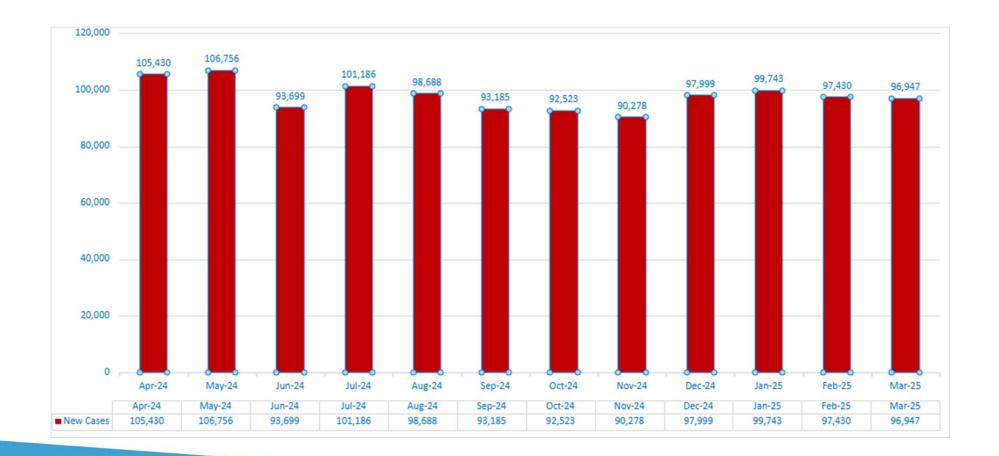


March Average Number of Days to Docket





March New Case Initiations





March DHSMV Certificates of Completion and DOR Submissions

Detail	Number
Number of Certificates Created by Portal and Sent to Counties	21,698
Number of Certificates sent by County to Correction Queue	1,274
Average Percent of Certificates Sent to Correction Queue	5.9%

Detail	Number		
DOR Redirect and Termination Documents	4,539 Submissions at 5,385 Documents		
Admin Final Order/New Case Initiations	1,977 Submissions at 9,978 Documents		



March Active Portal Users by Filer Role

Filer Role	# of Accts	# of Submissions	% of Submissions
Attorneys	98,577	1,409,264	72.6%
Judicial Circuit Filers	1,892	360,091	18.6%
Process Servers	3,655	38,621	2.0%
Self-Represented Litigants	605,128	27,263	1.4%
Law Enforcement	3,757	33,970	1.8%
Mediator/Arbitrator	2,528	6,527	0.3%
Mental Health Professional	3,020	7,466	0.4%



Circuit	County	Submissions	Circuit	County	Submissions
1 st Mentis	Escambia	3,604	3 rd ICMS	Columbia	
	Okaloosa	1,738		Dixie	
	Santa Rosa	1,690		Hamilton	
	Walton	576		Lafayette	
2 nd ICMS	Franklin			Madison	
	Gadsden			Suwannee	
	Jefferson			Taylor	
	Leon	380	4 th ICMS	Clay (B'mark)	812
	Liberty			Duval	7,351
	Wakulla	86		Nassau	436



Circuit	County	Submissions	Circuit	County	Submissions
5 th ICMS	Citrus	607	7 th Cont.	St. Johns	
	Hernando	671		Volusia	
	Lake		8 th ICMS	Alachua	1,410
	Marion	1,409		Baker	112
	Sumter	325		Bradford	72
		525		Gilchrist	34
6 th JAWS	Pasco			Levy	215
	Pinellas			, Union	16
7 th B'mark	Flagler		9 th Mentis	Orange	
	Putnam			Osceola	



Circuit	County	Submissions	Circuit	County	Submissions
10 th ICMS	Hardee	268	14 th ICMS	Вау	1,956
	Highlands	1,100		Calhoun	140
	Polk	9,277		Gulf	109
11 th Benchmark	Dade			Holmes	211
12 th Mentis	Manatee	1,442		Jackson	535
Benchmark	Sarasota	1,499		Washington	241
Mentis	DeSoto		15 th JVS	Palm Beach	1,264
13 th JAWS	Hillsborough	16,476	16 th ICMS	Monroe	1,058
			17 th CMS	Broward	



Circuit	County	Submissions	Circuit	County	Submissions
18 th ICMS	Brevard	3,691	20 th Cont.	Hendry	368
	Seminole	4,481		Lee	7,274
19 th Mentis	St. Lucie				
	Indian River				
	Martin				
	Okeechobee				
20 th Mentis	Charlotte	1,534			
	Collier	2,032			
	Glades	65			



March Judicial Viewer Submissions

Circuit	Submissions	Documents	Circuit	Submissions	Documents
1 st Mentis	16,778	16,778	11 th CourtMap	75,928	93,671
2 nd ICMS	3,789	3,789	12 th Mentis	5,047	5,047
3 rd ICMS	1,194	1,194	13 th JAWS	Files to CMS	Files to CMS
4 th ICMS	16,816	16,816	14 th ICMS	6,905	6,905
5 th ICMS	8,925	8,925	15 th JVS	29,902	30,029
6 th JAWS	Files to CMS	Files to CMS	16 th ICMS	2,799	2,799
7 th Benchmark	1,087	1,087	17 th CMS	34,308	34,308
8 th ICMS	8,087	8,087	18 th ICMS	20,588	20,588
9 th Mentis	24,516	24,516	19 th Mentis	5,302	5,302
10 th ICMS	19,137	19,137	20 th Mentis	37,433	37,433

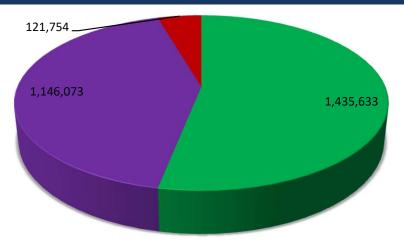


March Judicial Circuit Single Session Submissions

Circuit	Submissions	Documents	Circuit	Submissions	Documents
1 st	78	117	11 th	2,720	2,951
2 nd	3,147	3,420	12 th	1,584	1,584
3 rd	3,385	3,692	13 th	0	0
4 th	7,210	8,204	14 th	684	731
5 th	8,490	10,142	15 th	0	0
6 th	242	426	16 th	0	0
7 th	0	0	17 th	27	27
8 th	0	0	18 th	835	889
9 th	5,173	5,257	19 th	6,664	7,647
10 th	1,388	1,637	20 th	62	62



March Document Format



Scanned PDF Text Based PDF Word Doc.

Format	Number	Percent
Word	121,754	5%
Text Based PDF	1,146,073	42%
Scanned PDF	1,435,633	53%

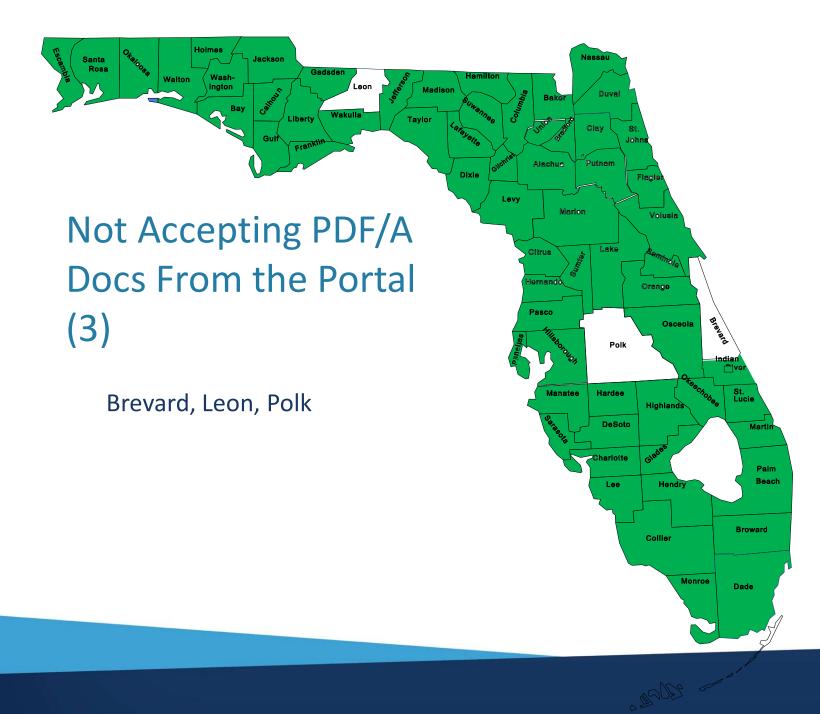


March PDF/A Info

Division	# of Docs	PDF	PDF/A	Other	Searchable	Not Searchable
Civil	2,216,355	1,670,432	452,266	93,657	953,843	1,168,861
Criminal	466,596	251,012	187,743	27,841	184,464	254,292

Division	% PDF	% PDF/A	Other	Searchable	Not Searchable
Civil	75.4%	20.4%	4.2%	43.0%	52.7%
Criminal	53.8%	40.2%	6.0%	39.5%	54.5%







March Active SRL Accounts & Submissions





March SRL Account Status

Accounts	Status	
2,189	Inactive (Requested by Portal User)	
4,352	Pending Activation	
2,907	Locked	
605,128	Active	

Timeframe of Activity	Number of Accounts
Within 0 – 6 Months	87,550
Within 6 – 12 Months	61,988
No Activity 1 – 2 Years	94,543
No Activity for 2 Years or More	352,805



Interview	Number
Affidavit of Corroborating Witness	2
Answer (Small Claims – up to \$8,000)	73
Answer to Counterpetition	2
Answer to Petition and Counterpetition for Dissolution of Marriage w/ Property but No Dependent or Minor Children	2
Answer to Petition for Dissolution of Marriage	1
Answer to Supplemental Petition	2
Answer Waiver and Request for Copy of Final Judgment of Dissolution of Marriage	1
Child Support Guidelines Worksheet	5



Interview	Number
Eviction Answer (Tenants)	8
Eviction Complaint (Landlords)	3
Marital Settlement Agreement for Simplified Dissolution of Marriage	2
Motion for Civil Contempt and or Return of Child(ren)	1
Motion for Modification of Injunction for Protection Against Domestic, Repeat, Dating or Sexual Violence or Stalking	1
Motion for Temporary Support w/ Dependent or Minor Child(ren)	2
Notice of Related Cases	6
Notice of Social Security Number	2



Interview	Number
Petition for Dissolution of Marriage with Dependent or Minor Child(ren)	13
Petition for Injunction for Protection Against Dating Violence	2
Petition for Injunction for Protection Against Domestic Violence	20
Petition for Injunction for Protection Against Repeat Violence	2
Petition for Injunction for Protection Against Stalking	1
Petition for Simplified Dissolution of Marriage	18



Interview	Number
Relocation Long Distance Parenting Plan	1
Statements of Claim	9
Supplemental Petition for Modification of Child Support	5
Supplemental Petition to Modify Parental Responsibility Visitation or Parenting Plan Time Sharing Schedule and Other Relief	3
Uniform Child Custody Jurisdiction and Enforcement Affidavit (UCCJEA)	2



March TPV* Submissions

TPV	# of Submissions	# of Documents
ABC Legal Services, Inc.	60,496	117,623
Azeel	345	499
eFileMadeEasy	121,436	183,900
Freeman, Goldis & Cash, P.A.	45	82
InfoTrack	611	1,344
Ironrock	10,438	10,439
JJL Process	657	2,459



March TPV* Submissions Cont.

TPV	# of Submissions	# of Documents
Landau & Associates	7,680	12,451
Morgan & Morgan	2,782	9,384
Provana	12,345	26,773
SOFIA (4 th Circuit)	1,358	1,358
SOFIA (11 th Circuit)	30	30
TurboCourt	722	4,503

TPV* – Third Party Vendor

