



FLORIDA COURTS  
**E-FILING AUTHORITY**

# Portal Progress Report

July 2024

Nicole Taylor, Portal Program Manager



[MyFLCourtAccess.com](http://MyFLCourtAccess.com)

## July E-Filing Stats

Recipients	Number
Submissions to Trial Court	1,939,515
Submissions to Appellate Court	13,431
Submissions to Bureau of Vital Statistics	800
Submissions to Department of Corrections	401
Submissions to Reception Centers	2,694
Total E-Filing Submissions	<b>1,956,841</b>
Total Documents Submitted	<b>2,783,446</b>
Total Number of Pages	<b>14,374,321</b>

\*\*March 2023 had the highest number of monthly submissions at **2,196,107**

## July E-Filing Stats Continued

Recipients	Number
Average Submissions per Weekday	90,350
Highest Volume Day: July 16, 2024	100,685
Peak # of Filings in 1 Hour: 3:00 P.M.	10,044
New Case Initiations	101,186
Portal Accounts	677,283
E-service Emails	2,121,958

Previous Record for Average Submissions per Weekday: March 2023 at 97,225

Previous Record for Highest Volume Day: March 21, 2023, at 133,580

Previous Record for Peak Filing Hour: March 2023 at 10,689

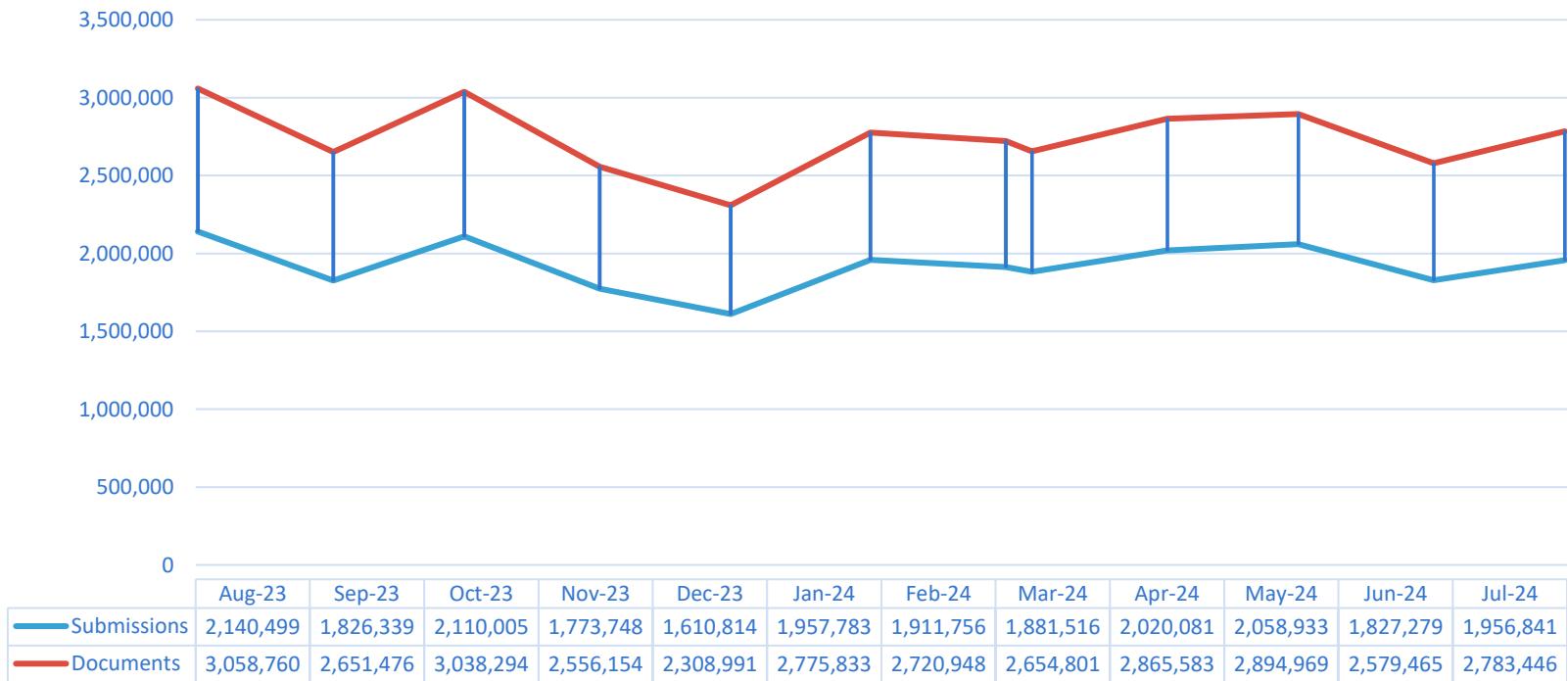
Previous Record New Case Initiations: March 2023 at 280,122 (126.9% Increase)

Previous Record E-service Emails: March 2023 at 2,386,722

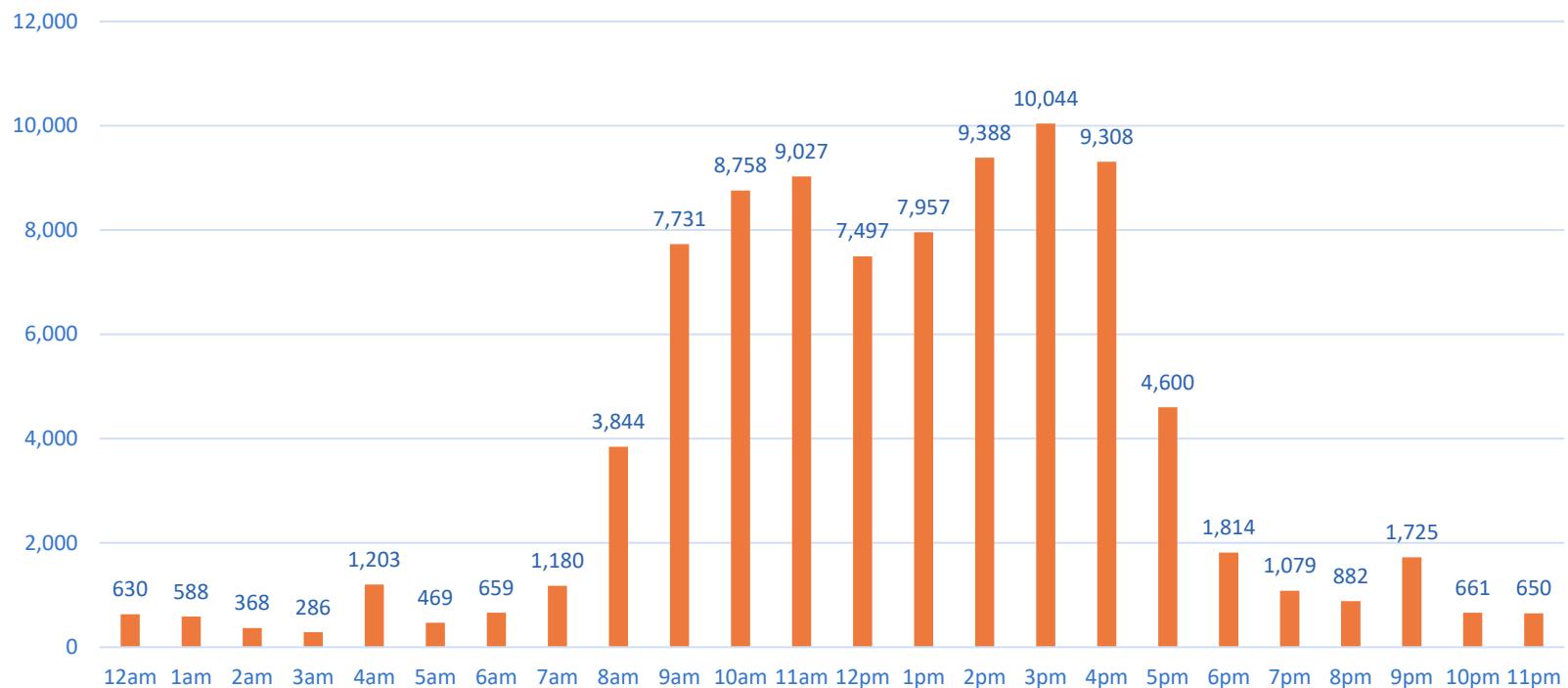
## Appellate Court E-Filing Stats for July

Appellate Court	Submissions	Documents	Pages
1 <sup>st</sup> District Court of Appeal	1,902	2,446	126,276
2 <sup>nd</sup> District Court of Appeal	2,248	2,532	160,449
3 <sup>rd</sup> District Court of Appeal	1,887	2,272	258,174
4 <sup>th</sup> District Court of Appeal	2,542	2,995	238,054
5 <sup>th</sup> District Court of Appeal	2,382	2,726	140,052
6 <sup>th</sup> District Court of Appeal	2,064	2,411	124,219
The Florida Supreme Court	406	559	18,940

# Year at a Glance



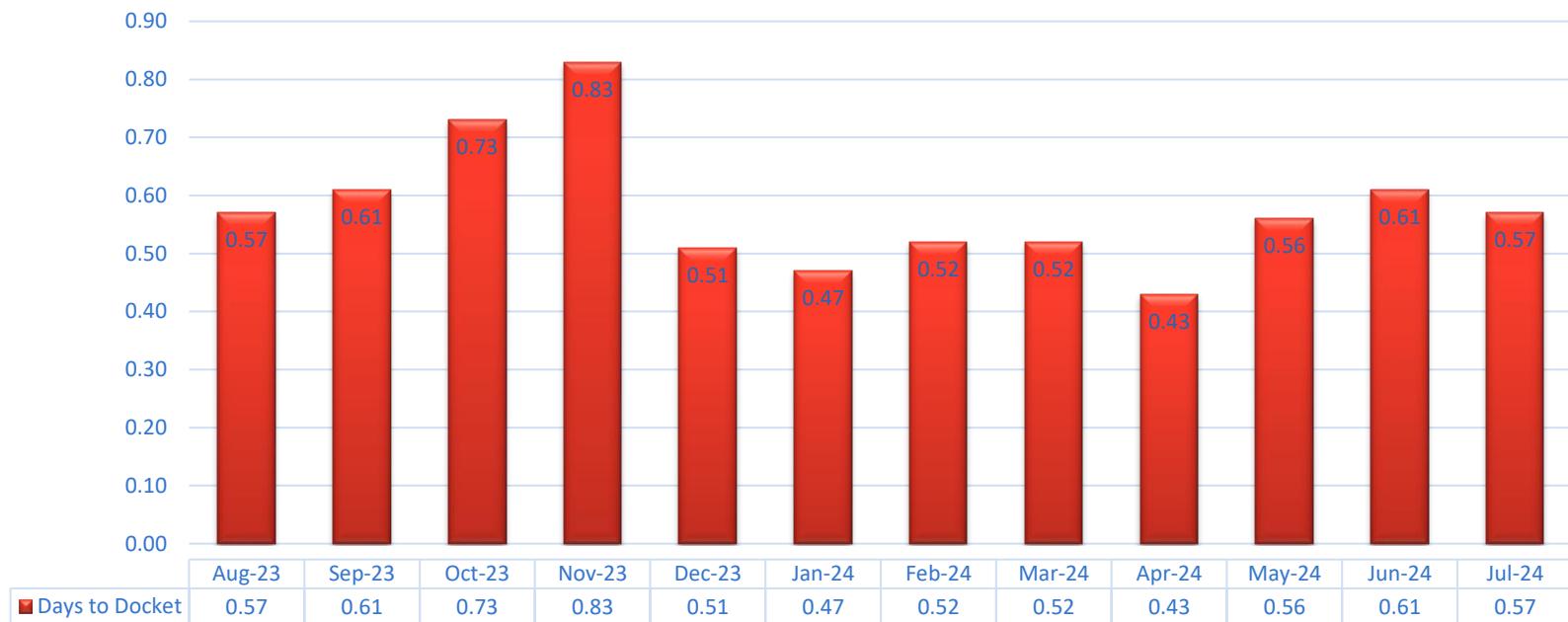
# July Average # of Filings Per Hour



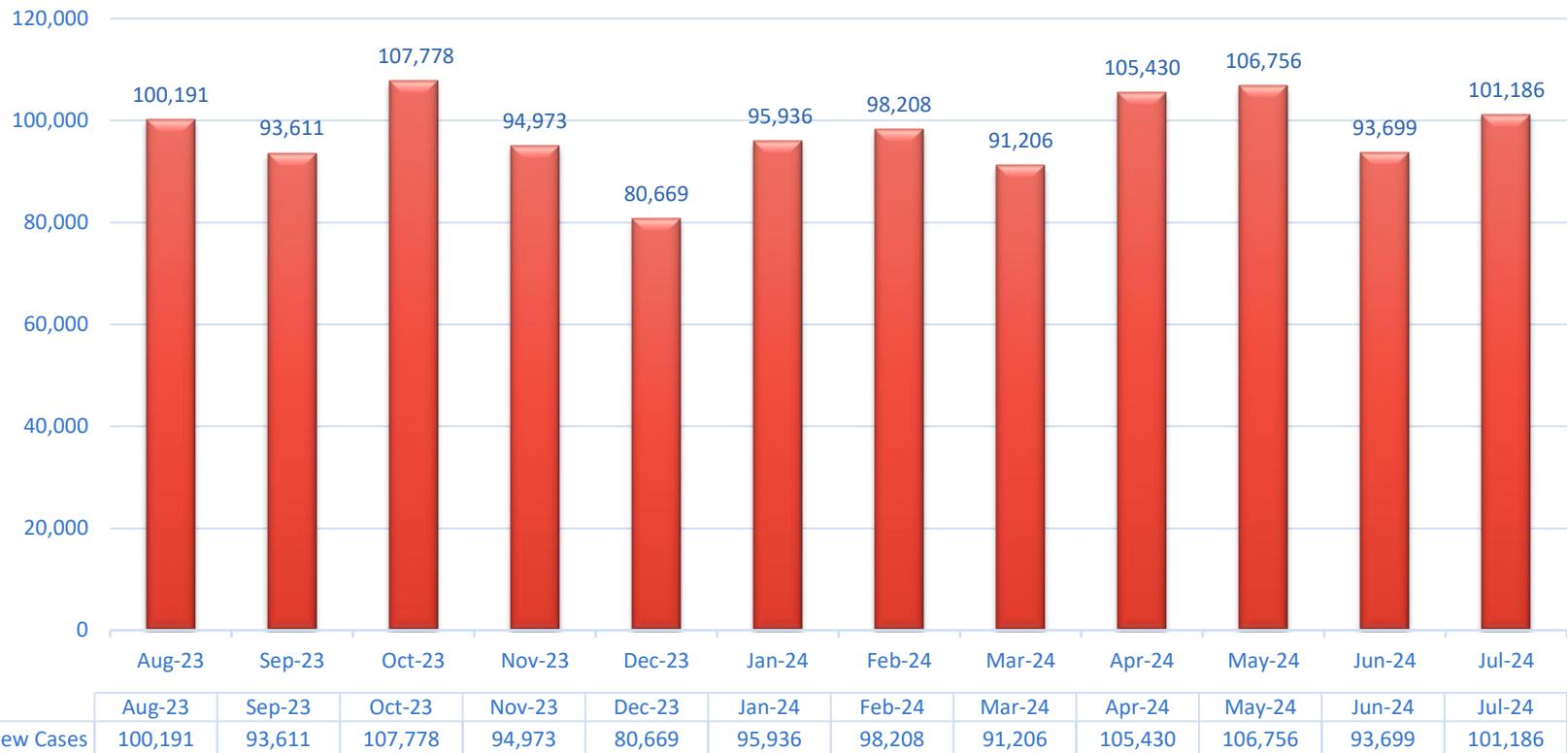
# July Submissions to Correction Queue



## July Average Number of Days to Docket



# July New Case Initiations



# July DHSMV Certificates of Completion and DOR Submissions

Detail	Number
Number of Certificates Created by Portal and Sent to Counties	21,878
Number of Certificates sent by County to Correction Queue	1,540
Average Percent of Certificates Sent to Correction Queue	6.1%

Detail	Number
DOR Redirect and Termination Documents	5,304 Submissions at 6,144 Documents
Admin Final Order/New Case Initiations	1,809 Submissions at 9,097 Documents

## July Active Portal Users by Filer Role

Filer Role	# of Accts	# of Submissions	% of Submissions
Attorneys	96,161	1,458,108	74.5%
Judicial Circuit Filers	1,727	337,357	17.3%
Process Servers	3,304	36,086	1.8%
Self-Represented Litigants	526,933	21,805	1.1%
Law Enforcement	3,607	33,262	1.7%
Mediator/Arbitrator	2,252	5,942	0.3%
Mental Health Professional	2,788	7,709	0.4%

## July Proposed Documents Submitted via the Portal

Circuit	County	Submissions	Circuit	County	Submissions
1 <sup>st</sup> Mentis	Escambia	3,203	3 <sup>rd</sup> ICMS	Columbia	
	Okaloosa	1,918		Dixie	
	Santa Rosa	1,534		Hamilton	
	Walton	571		Lafayette	
2 <sup>nd</sup> ICMS	Franklin	9		Madison	
	Gadsden			Suwannee	
	Jefferson			Taylor	
	Leon	69	4 <sup>th</sup> ICMS	Clay (B'mark)	892
Liberty				Duval	5,853
				Nassau	370
Wakulla					

## July Proposed Documents Submitted via the Portal

Circuit	County	Submissions
5 <sup>th</sup> ICMS	Citrus	424
	Hernando	406
	Lake	
	Marion	753
	Sumter	150
6 <sup>th</sup> JAWS	Pasco	
	Pinellas	
7 <sup>th</sup> B'mark	Flagler	
	Putnam	

Circuit	County	Submissions
7 <sup>th</sup> Cont.	St. Johns	
	Volusia	
8 <sup>th</sup> ICMS	Alachua	1,080
	Baker	73
	Bradford	52
	Gilchrist	15
	Levy	181
	Union	7
	Orange	
	Osceola	

## July Proposed Documents Submitted via the Portal

Circuit	County	Submissions
10 <sup>th</sup> ICMS	Hardee	273
	Highlands	910
	Polk	9,087
11 <sup>th</sup> Benchmark	Dade	
12 <sup>th</sup> Mentis	Manatee	1,079
Benchmark	Sarasota	1,584
Mentis	DeSoto	
13 <sup>th</sup> JAWS	Hillsborough	17,205

Circuit	County	Submissions
14 <sup>th</sup> ICMS	Bay	2,068
	Calhoun	110
	Gulf	132
	Holmes	202
	Jackson	485
	Washington	242
15 <sup>th</sup> JVS	Palm Beach	1,441
16 <sup>th</sup> ICMS	Monroe	743
17 <sup>th</sup> CMS	Broward	

## July Proposed Documents Submitted via the Portal

Circuit	County	Submissions
18 <sup>th</sup> ICMS	Brevard	3,239
	Seminole	3,781
19 <sup>th</sup> Mentis	St. Lucie	
	Indian River	
	Martin	
	Okeechobee	
20 <sup>th</sup> Mentis	Charlotte	1,436
	Collier	2,001
	Glades	19

Circuit	County	Submissions
20 <sup>th</sup> Cont.	Hendry	265
	Lee	7,566

## July Judicial Viewer Submissions

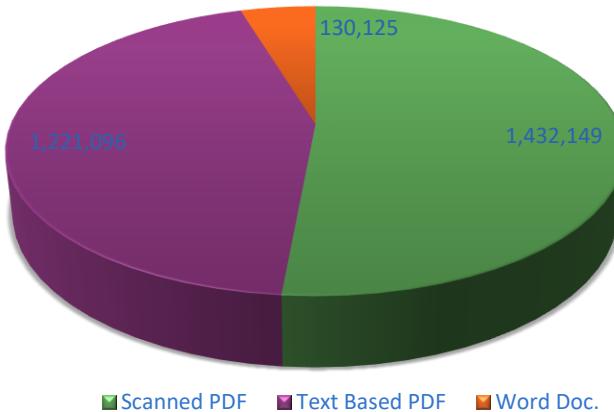
Circuit	Submissions	Documents
1 <sup>st</sup> Mentis	15,926	15,926
2 <sup>nd</sup> ICMS	2,830	2,830
3 <sup>rd</sup> ICMS	786	786
4 <sup>th</sup> ICMS	13,918	13,918
5 <sup>th</sup> ICMS	6,576	6,576
6 <sup>th</sup> JAWS	Files to CMS	Files to CMS
7 <sup>th</sup> Benchmark	1,488	1,488
8 <sup>th</sup> ICMS	7,177	6,818
9 <sup>th</sup> Mentis	20,987	20,987
10 <sup>th</sup> ICMS	15,790	15,790

Circuit	Submissions	Documents
11 <sup>th</sup> CourtMap	2,187	78,910
12 <sup>th</sup> Mentis	3,327	3,327
13 <sup>th</sup> JAWS	Files to CMS	Files to CMS
14 <sup>th</sup> ICMS	6,373	6,373
15 <sup>th</sup> JVS	25,682	25,816
16 <sup>th</sup> ICMS	2,263	2,263
17 <sup>th</sup> CMS	26,821	26,821
18 <sup>th</sup> ICMS	14,288	14,288
19 <sup>th</sup> Mentis	4,328	4,328
20 <sup>th</sup> Mentis	36,255	36,255

# July Judicial Circuit Single Session Submissions

Circuit	Submissions	Documents	Circuit	Submissions	Documents
1 <sup>st</sup>	92	132	11 <sup>th</sup>	2,459	2,646
2 <sup>nd</sup>	3,961	4,215	12 <sup>th</sup>	1,673	1,673
3 <sup>rd</sup>	2,896	3,168	13 <sup>th</sup>	0	0
4 <sup>th</sup>	5,937	6,762	14 <sup>th</sup>	578	621
5 <sup>th</sup>	9,286	10,683	15 <sup>th</sup>	0	0
6 <sup>th</sup>	243	330	16 <sup>th</sup>	0	0
7 <sup>th</sup>	0	0	17 <sup>th</sup>	58	61
8 <sup>th</sup>	0	0	18 <sup>th</sup>	1,102	1,209
9 <sup>th</sup>	5,394	5,459	19 <sup>th</sup>	7,452	8,376
10 <sup>th</sup>	1,557	1,875	20 <sup>th</sup>	60	60

## July Document Format

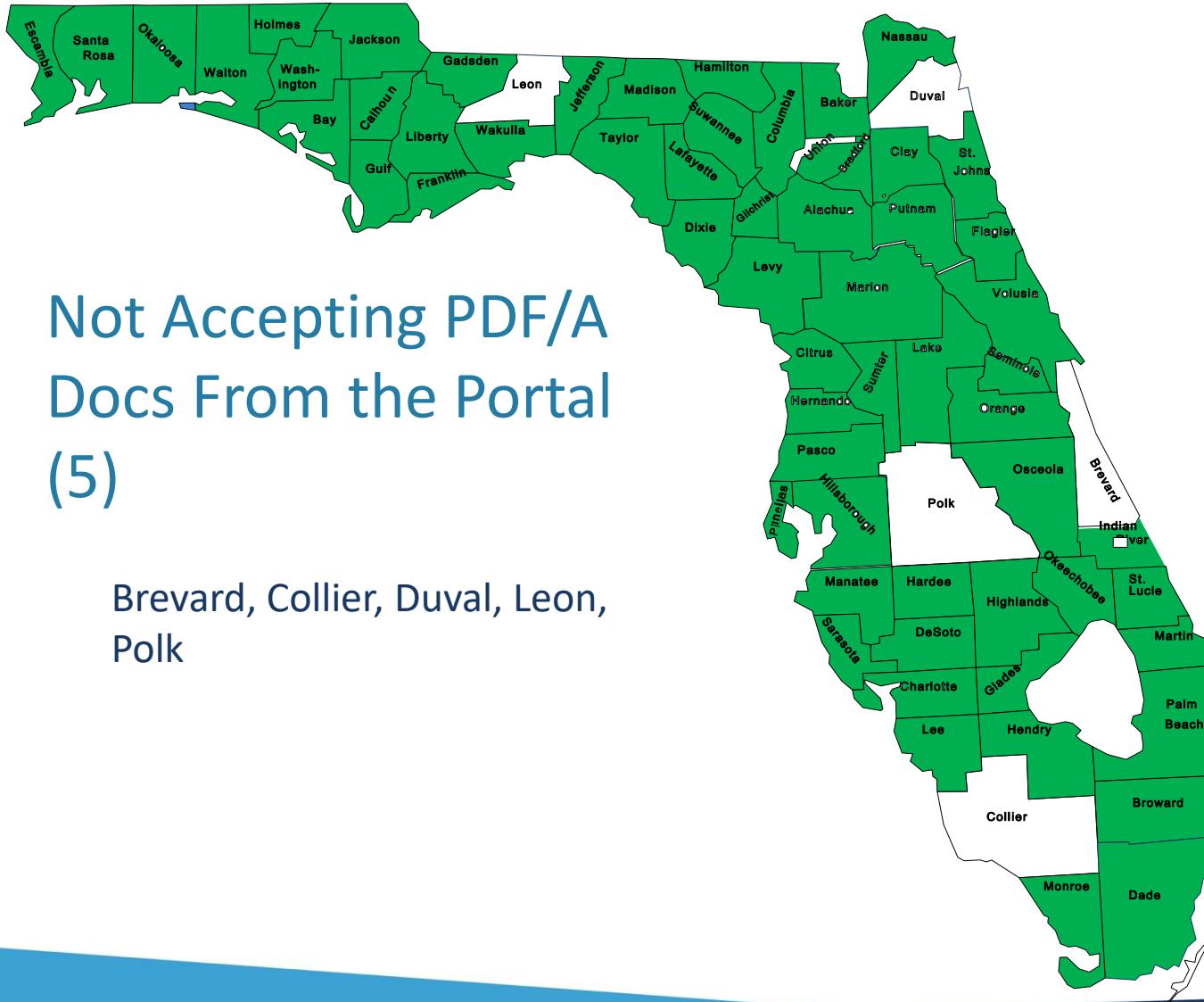


Format	Number	Percent
Word	130,125	5%
Text Based PDF	1,221,096	44%
Scanned PDF	1,432,149	51%

## July PDF/A Info

Division	# of Docs	PDF	PDF/A	Other	Searchable	Not Searchable
Civil	2,297,384	1,715,371	480,429	101,584	1,030,271	1,165,544
Criminal	465,808	246,074	191,417	28,317	182,946	254,549

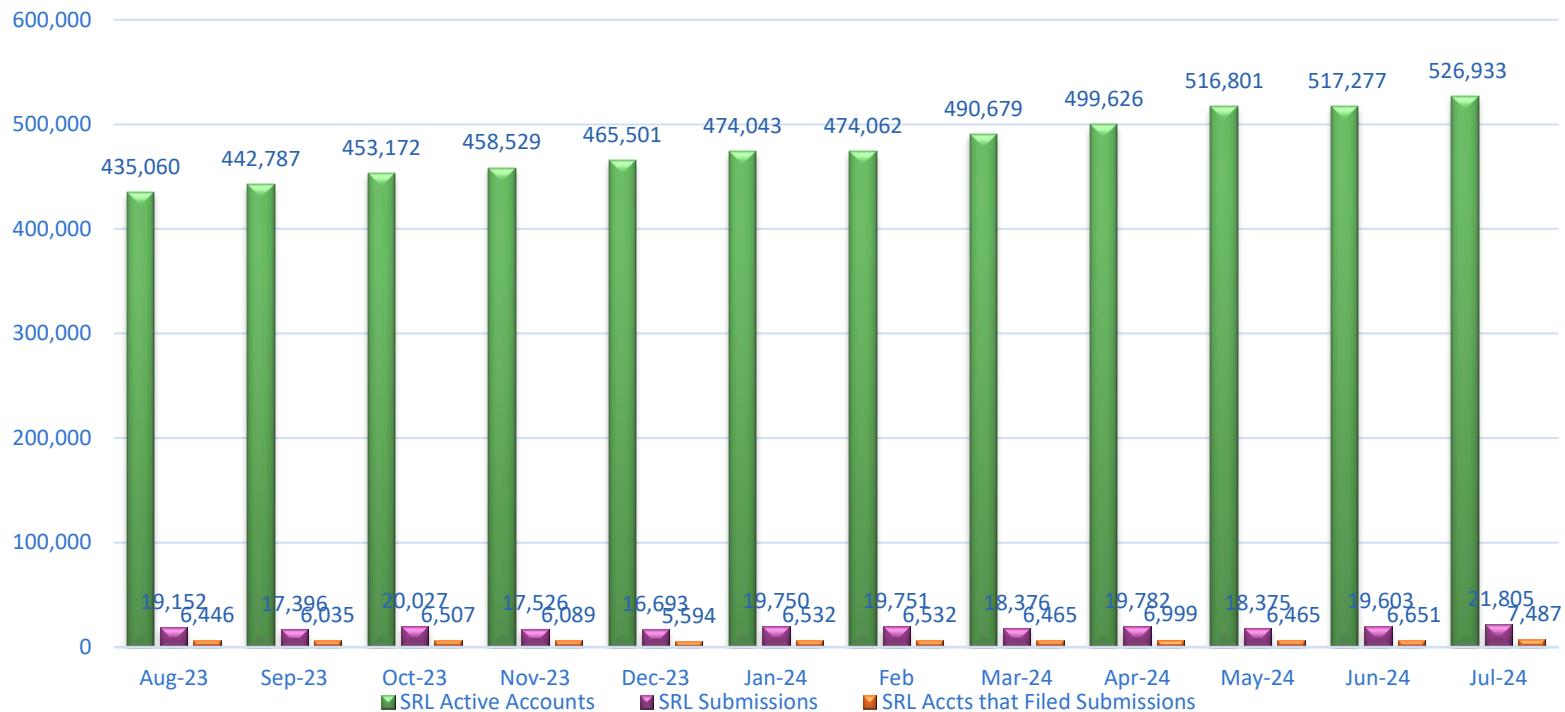
Division	% PDF	% PDF/A	Other	Searchable	Not Searchable
Civil	74.6%	20.9%	4.4%	44.8%	50.7%
Criminal	52.8%	41.0%	6.0%	39.2%	54.6%



# Not Accepting PDF/A Docs From the Portal (5)

Brevard, Collier, Duval, Leon,  
Polk

# July Active SRL Accounts & Submissions



## July SRL Account Status

Accounts	Status
2,143	Inactive (Requested by Portal User)
4,450	Pending Activation
2,603	Locked
526,933	Active

Timeframe of Activity	Number of Accounts
Within 0 – 6 Months	77,576
Within 6 – 12 Months	52,023
No Activity 1 – 2 Years	83,994
No Activity for 2 Years or More	305,890

## July DIY Interviews

Interview	Number
Affidavit of Corroborating Witness	2
Answer (Small Claims – up to \$8,000)	73
Answer to Petition and Counterpetition for Dissolution of Marriage w/ Property but No Dependent or Minor Children	1
Answer to Petition and Counterpetition for Dissolution of Marriage w/ Dependent or Minor Children	4
Answer to Petition for Dissolution of Marriage	1
Answer to Supplemental Petition	4
Child Support Guidelines Worksheet	2

# July DIY Interviews

Interview	Number
Eviction Answer (Tenants)	95
Eviction Complaint (Landlords)	1
Marital Settlement Agreement for Simplified Dissolution of Marriage	3
Marital Settlement Agreement for Simplified Dissolution of Marriage	1
Motion for Modification of Injunction for Protection Against Domestic, Repeat, Dating or Sexual Violence or Stalking	2
Motion for Temporary Support w/ Dependent or Minor Child(ren)	5

# July DIY Interviews

Interview	Number
Motion to Deviate from Child Support Guidelines	1
Notice of Related Cases	5
Notice of Social Security Number	5
Parenting Plan	6
Petition for Dissolution of Marriage w/ Dependent or Minor Child(ren)	5
Petition for Dissolution of Marriage with No Dependent or Minor Child(ren) or Property	2
Petition for Injunction for Protection Against Domestic Violence	12

# July DIY Interviews

Interview	Number
Petition for Injunction for Protection Against Repeat Violence	1
Petition for Injunction for Protection Against Sexual Violence	1
Petition for Injunction for Protection Against Stalking	8
Petition for Simplified Dissolution of Marriage	11
Relocation Long Distance Parenting Plan	3
Statements of Claim	5
Supplemental Affidavit in Support of Petition for Injunction for Protection Against Domestic, Repeat, Dating, or Sexual Violence or Stalking	1

# July DIY Interviews

Interview	Number
Supplemental Petition for Modification of Child Support	3
Supplemental Petition to Modify Parental Responsibility Visitation or Parenting Plan Time Sharing Schedule and Other Relief	3
Uniform Child Custody Jurisdiction and Enforcement Affidavit (UCCJEA)	6

## July TPV\* Submissions

TPV	# of Submissions	# of Documents
ABC Legal Services, Inc.	51,785	93,361
Azeel	524	821
eFileMadeEasy	124,709	195,674
InfoTrack	448	981
Ironrock	13,205	13,252
JJL Process	464	1,759
Landau & Associates	11,171	21,652

## July TPV\* Submissions Cont.

TPV	# of Submissions	# of Documents
LegalEx	5	5
Morgan & Morgan	1,735	5,528
Provana	12,227	22,439
TurboCourt	290	1,923

TPV\* – Third Party Vendor