



# FLORIDA COURTS **E-FILING AUTHORITY**

## Portal Progress Report

### January 2024

Nicole Taylor, Portal Program Manager

# January Stats

Recipients	Number
Submissions to Trial Court	1,941,527
Submissions to Appellate Court	12,897
Submissions to Bureau of Vital Statistics	680
Submissions to Department of Corrections	621
Submissions to Reception Centers	2,058
Total E-Filing Submissions	<b>1,957,783</b>
Total Documents Submitted	<b>2,775,833</b>
Total Number of Pages	<b>14,169,957</b>

\*\*March 2023 had the highest number of monthly submissions at **2,196,107**

# January E-Filing Stats Continued

Recipients	Number
Average Submissions per Weekday	92,612
Highest Volume Day: January 16, 2024	100,590
Peak # of Filings in 1 Hour: 3:00 P.M.	10,481
New Case Initiations	95,936
Portal Accounts	616,473
E-service Emails	2,112,732

Previous Record for Average Submissions per Weekday: March 2023 at 97,225

Previous Record for Highest Volume Day: March 21, 2023, at 133,580

Previous Record for Peak Filing Hour: March 2023 at 10,689

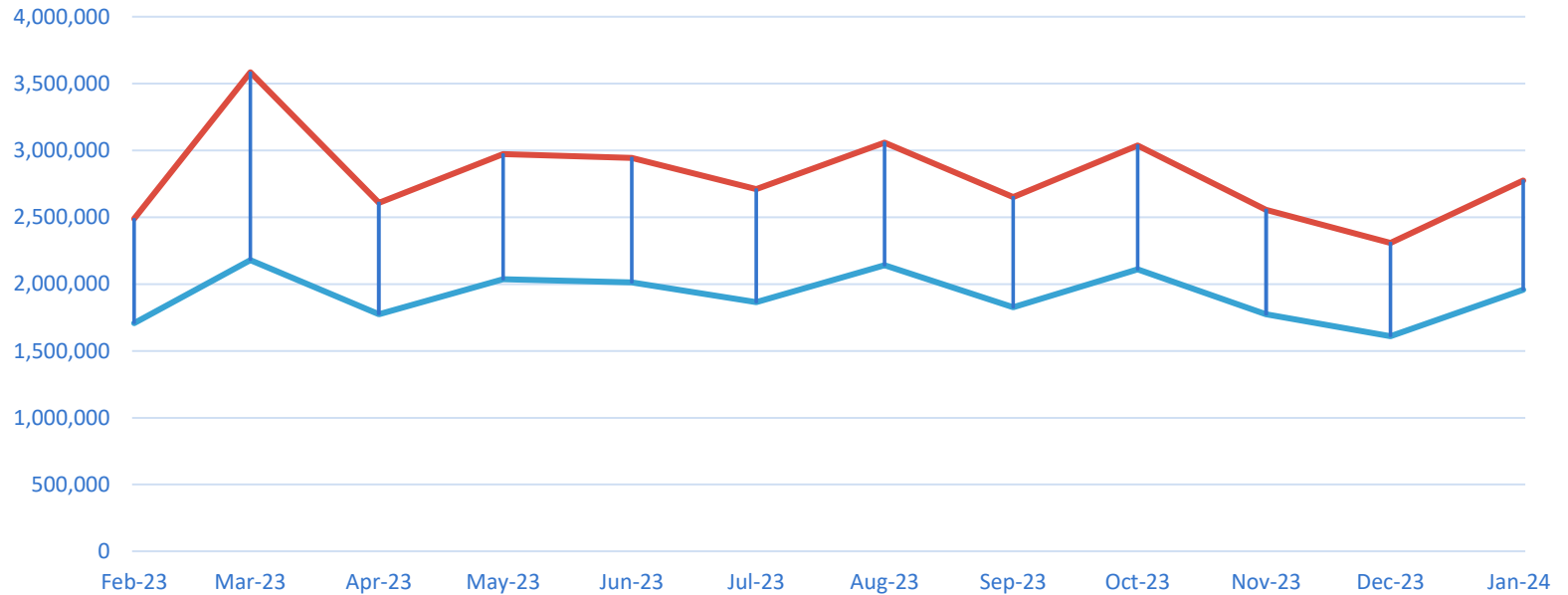
Previous Record New Case Initiations: March 2023 at 280,122 (126.9% Increase)

Previous Record E-service Emails: March 2023 at 2,386,722

# Appellate Court E-Filing Stats for January

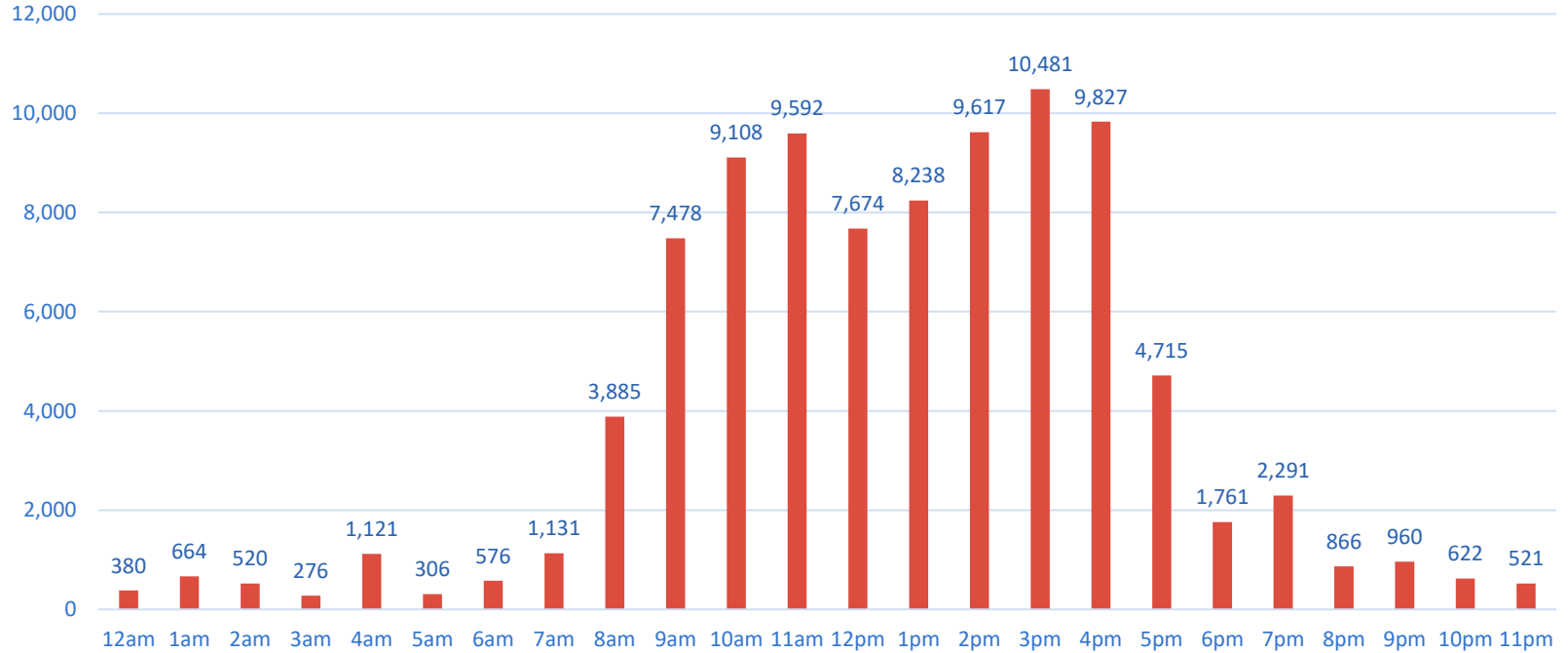
Appellate Court	Submissions	Documents	Pages
1 <sup>st</sup> District Court of Appeal	2,026	2,609	138,456
2 <sup>nd</sup> District Court of Appeal	2,206	2,507	177,176
3 <sup>rd</sup> District Court of Appeal	1,973	2,368	170,940
4 <sup>th</sup> District Court of Appeal	2,551	2,984	240,594
5 <sup>th</sup> District Court of Appeal	2,100	2,392	157,703
6 <sup>th</sup> District Court of Appeal	1,716	1,979	116,146
The Florida Supreme Court	<b>325</b>	<b>427</b>	<b>41,431</b>

# Year at a Glance

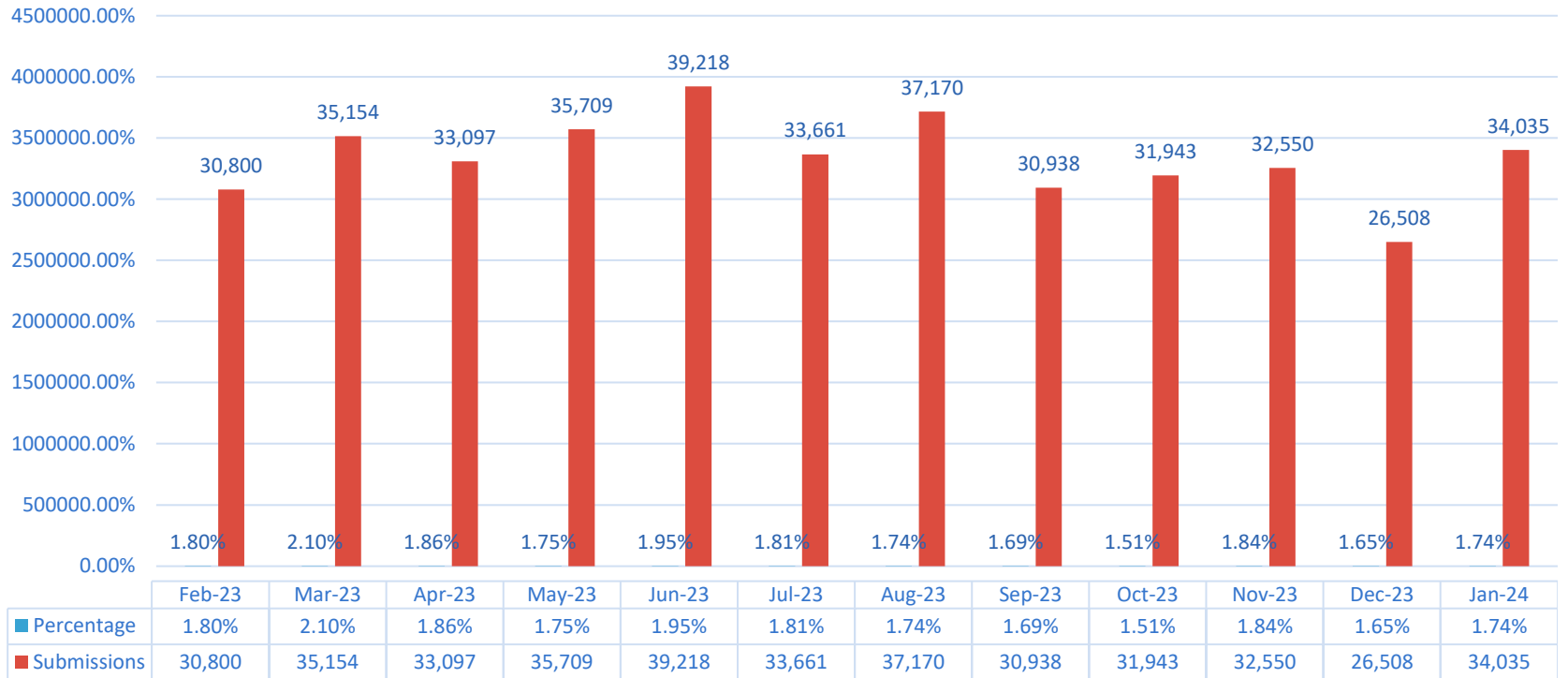


	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24
Submissions	1,708,058	2,179,871	1,775,340	2,035,788	2,011,699	1,864,395	2,140,499	1,826,339	2,110,005	1,773,748	1,610,814	1,957,783
Documents	2,488,654	3,584,684	2,609,380	2,972,043	2,944,629	2,710,767	3,058,760	2,651,476	3,038,294	2,556,154	2,308,991	2,775,833

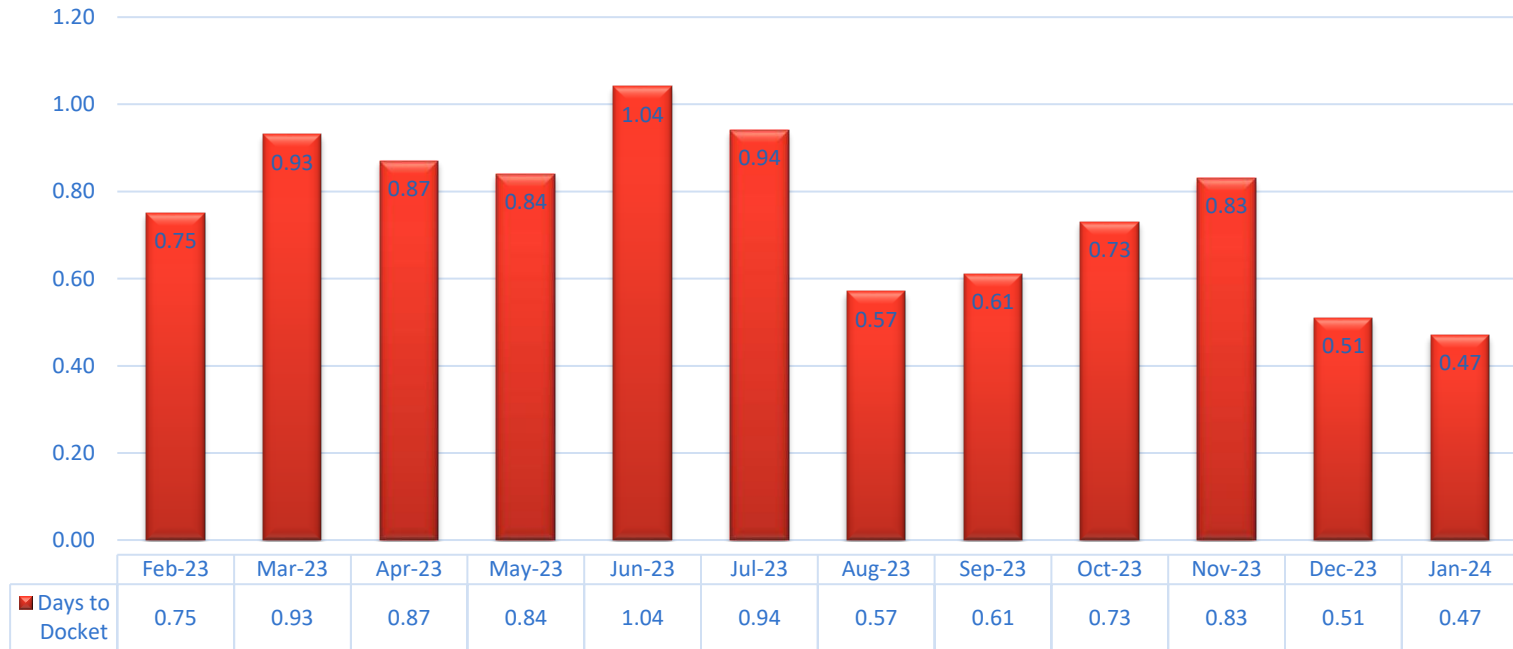
# January Average # of Filings Per Hour



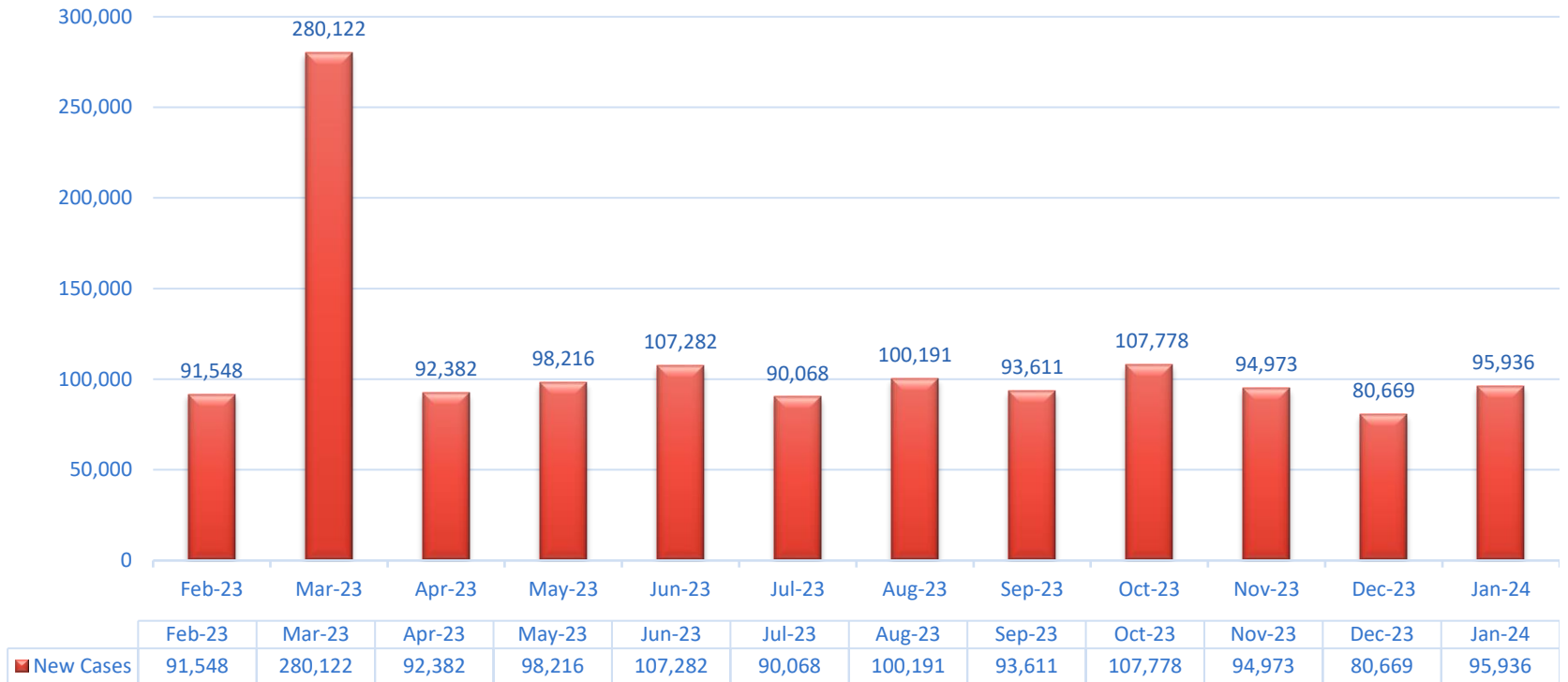
# January Submissions to Correction Queue



# January Average Number of Days to Docket



# January New Case Initiations



# January DHSMV Certificates of Completion and DOR Submissions

Detail	Number
Number of Certificates Created by Portal and Sent to Counties	21,124
Number of Certificates sent by County to Correction Queue	1,668
Average Percent of Certificates Sent to Correction Queue	8.46%

Detail	Number
DOR Redirect and Termination Documents	4,852 Submissions at 5,727 Documents
Admin Final Order/New Case Initiations	1,679 Submissions at 5,495 Documents

## January Active Portal Users by Filer Role

Filer Role	# of Accts	# of Submissions	% of Submissions
Attorneys	102,553	1,485,024	75.9%
Judicial Circuit Filers	2,266	328,860	16.8%
Process Servers	3,130	33,932	1.7%
Self-Represented Litigants	480,162	19,750	1.0%
Law Enforcement	4,566	25,928	1.3%
Mediator/Arbitrator	2,170	5,293	0.3%
Mental Health Professional	2,688	7,517	0.4%

# January Proposed Documents Submitted via the Portal

Circuit	County	Submissions
1 <sup>st</sup> Mentis	Escambia	3,043
	Okaloosa	1,662
	Santa Rosa	1,457
	Walton	508
2 <sup>nd</sup> ICMS	Franklin	10
	Gadsden	
	Jefferson	
	Leon	127
	Liberty	
	Wakulla	

Circuit	County	Submissions
3 <sup>rd</sup> ICMS	Columbia	
	Dixie	
	Hamilton	
	Lafayette	
	Madison	
	Suwannee	
4 <sup>th</sup> ICMS	Clay (B'mark)	186
	Duval	5,189
	Nassau	237

# January Proposed Documents Submitted via the Portal

Circuit	County	Submissions
5 <sup>th</sup> ICMS	Citrus	6
	Hernando	2
	Lake	
	Marion	5
	Sumter	3
6 <sup>th</sup> JAWS	Pasco	
	Pinellas	
7 <sup>th</sup> B'mark	Flagler	
	Putnam	

Circuit	County	Submissions
7 <sup>th</sup> Cont.	St. Johns	
	Volusia	
8 <sup>th</sup> ICMS	Alachua	725
	Baker	73
	Bradford	45
	Gilchrist	10
	Levy	166
	Union	4
9 <sup>th</sup> Mentis	Orange	
	Osceola	

# January Proposed Documents Submitted via the Portal

Circuit	County	Submissions
10 <sup>th</sup> ICMS	Hardee	261
	Highlands	784
	Polk	8,371
11 <sup>th</sup> Benchmark	Dade	
12 <sup>th</sup> Mentis	Manatee	1,016
Benchmark	Sarasota	1,169
Mentis	DeSoto	
13 <sup>th</sup> JAWS	Hillsborough	16,118

Circuit	County	Submissions
14 <sup>th</sup> ICMS	Bay	2,027
	Calhoun	141
	Gulf	117
	Holmes	205
	Jackson	437
	Washington	298
15 <sup>th</sup> JVS	Palm Beach	1,313
16 <sup>th</sup> ICMS	Monroe	881
17 <sup>th</sup> CMS	Broward	

# January Proposed Documents Submitted via the Portal

Circuit	County	Submissions
18 <sup>th</sup> ICMS	Brevard	1,832
	Seminole	3,506
19 <sup>th</sup> Mentis	St. Lucie	
	Indian River	
	Martin	
	Okeechobee	
20 <sup>th</sup> Mentis	Charlotte	1,589
	Collier	2,062
	Glades	23

Circuit	County	Submissions
20 <sup>th</sup> Cont.	Hendry	216
	Lee	7,288

# January Judicial Viewer Submissions

Circuit	Submissions	Documents
1 <sup>st</sup> Mentis	141	188
2 <sup>nd</sup> ICMS	4,126	4,440
3 <sup>rd</sup> ICMS	3,132	3,378
4 <sup>th</sup> ICMS	6,337	7,134
5 <sup>th</sup> ICMS	10,019	11,511
6 <sup>th</sup> JAWS	198	310
7 <sup>th</sup> Bchmark	1,074	1,074
8 <sup>th</sup> ICMS	6,122	6,122
9 <sup>th</sup> Mentis	7,594	7,753
10 <sup>th</sup> ICMS	1,695	1,986

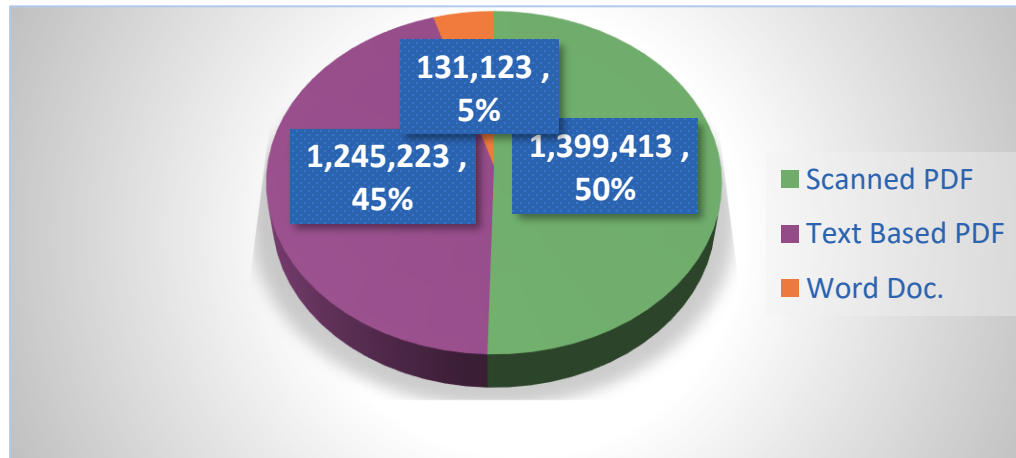
Circuit	Submissions	Documents
11 <sup>th</sup> CourtMap	2,503	2,816
12 <sup>th</sup> Mentis	1,210	1,211
13 <sup>th</sup> JAWS	Files to CMS	Files to CMS
14 <sup>th</sup> ICMS	784	844
15 <sup>th</sup> JVS	1	1
16 <sup>th</sup> ICMS	2,031	2,031
17 <sup>th</sup> CMS	46	46
18 <sup>th</sup> ICMS	1,620	1,853
19 <sup>th</sup> Mentis	7,338	8,160
20 <sup>th</sup> Mentis	209	221

# January Judicial Circuit Single Session Submissions

Circuit	Submissions	Documents
1 <sup>st</sup>	141	188
2 <sup>nd</sup>	4,126	4,440
3 <sup>rd</sup>	3,132	3,338
4 <sup>th</sup>	6,337	7,134
5 <sup>th</sup>	10,019	11,511
6 <sup>th</sup>	198	310
7 <sup>th</sup>	2	2
8 <sup>th</sup>	0	0
9 <sup>th</sup>	7,594	7,753
10 <sup>th</sup>	1,695	1,986

Circuit	Submissions	Documents
11 <sup>th</sup>	2,503	2,816
12 <sup>th</sup>	1,210	1,211
13 <sup>th</sup>	0	0
14 <sup>th</sup>	784	844
15 <sup>th</sup>	1	1
16 <sup>th</sup>	0	0
17 <sup>th</sup>	46	46
18 <sup>th</sup>	1,620	1,853
19 <sup>th</sup>	7,338	8,160
20 <sup>th</sup>	209	221

# January Document Format



Format	Number	Percent
Word	131,123	5%
Text Based PDF	1,245,223	45%
Scanned PDF	1,399,413	50%

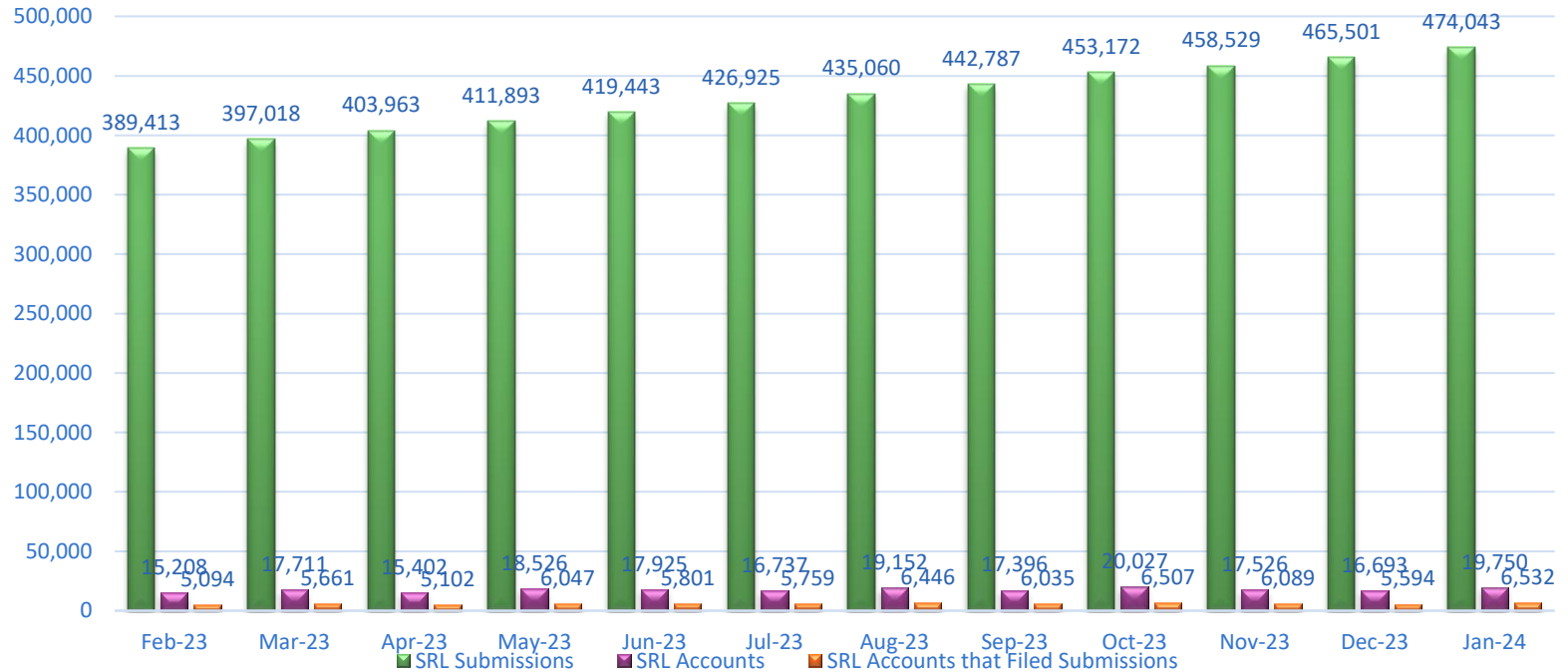
# January PDF/A Info

Division	# of Docs	PDF	PDF/A	Other	Searchable	Not Searchable
Civil	2,290,493	1,644,588	543,852	102,053	1,055,937	1,132,503
Criminal	466,132	238,888	198,381	28,863	181,649	255,620

Division	% PDF	% PDF/A	Other	Searchable	Not Searchable
Civil	71.8%	23.7%	4.5%	46.1%	49.4%
Criminal	51.2%	42.6%	6.2%	38.9%	54.8%



# January Active SRL Accounts & Submissions



# January SRL Account Status

Accounts	Status
2,108	Inactive (Requested by Portal User)
1,580	Pending Activation
2,409	Locked
474,043	Active

Timeframe of Activity	Number of Accounts
Within 0 – 6 Months	68,652
Within 6 – 12 Months	48,725
No Activity 1 – 2 Years	78,373
No Activity for 2 Years or More	271,477

# January DIY Interviews

Interview	Number
Affidavit of Corroborating Witness	1
Answer (Small Claims – up to \$8,000)	47
Answer to Counterpetition	1
Answer to Petition and Counterpetition for Dissolution of Marriage w/ Dependent or Minor Children	1
Answer to Petition for Dissolution of Marriage Answer to Supplemental Petition	3
Answer to Supplemental Petition Child Support Guidelines Worksheet	3

# January DIY Interviews

Interview	Number
Child Support Guidelines Worksheet	9
Eviction Answer	96
Eviction Complaint	3
Motion for Temporary Support w/ Dependent or Minor Child(ren)	3
Motion to Deviate from Child Support Guidelines	2
Notice of Relates Cases	1

# January DIY Interviews

Interview	Number
Notice of Social Security Number	1
Parenting Plan	5
Petition for Injunction for Protection Against Dating Violence	1
Petition for Injunction for Protection Against Domestic Violence	9
Petition for Injunction for Protection Against Stalking	4
Petition for Simplified Dissolution of Marriage	8
Statements of Claim	5

# January DIY Interviews

Interview	Number
Supervised Safety Focused Parenting Plan	4
Supplemental Petition for Modification of Child Support	1
Supplemental Petition to Modify Parental Responsibility Visitation or Parenting Plan Time Sharing Schedule and Other Relief	1
Uniform Child Custody Jurisdiction and Enforcement Affidavit (UCCJEA)	1

## January TPV\* Submissions

TPV	# of Submissions	# of Documents
ABC Legal Services, Inc.	32,700	55,918
Azeel	551	1,224
eFileMadeEasy	129,518	210,529
InfoTrack	407	768
Ironrock	16,963	17,066
JJL Process	637	2,355
LegalEx	15	15

## January TPV\* Submissions Cont.

TPV	# of Submissions	# of Documents
Morgan & Morgan	1,665	5,568
Provana	9,900	17,804
TurboCourt	384	2,714

TPV\* – Third Party Vendor