



# Portal Progress Report November 2022

Carolyn Weber, Portal Program Manager



# **November E-Filing Stats**

Recipients	Number
Submissions to Trial Court	1,593,134
Submissions to Appellate Court	11,055
Submissions to Bureau of Vital Statistics	827
Submissions to Department of Corrections	536
Submissions to Reception Centers	955
Total E-Filing Submissions	1,606,507
Total Documents Submitted	2,350,049
Total Number of Pages	11,803,226

August 2022 had the highest number of monthly submissions at **1,979,768**.



# **November E-Filing Stats Continued**

Recipients	Number
Average Submissions per Weekday	86,245
Highest Volume Day: November 15, 2022	94,297
Peak # of Filings in 1 Hour: 3:00 P.M.	9,508
New Case Initiations	92,687
Portal Accounts	500,173
E-service Emails	1,782,047
Record for Average Submissions per Weekday: August Record for Highest Volume Day: December 2, 2021, at Record for Peak Filing Hour: June 2021 at 10 171	

Record for Peak Filing Hour: June 2021 at 10,171 Record New Case Initiations: May 2021 at 123,476

Record E-service Emails: August 2022 at 2,138.529

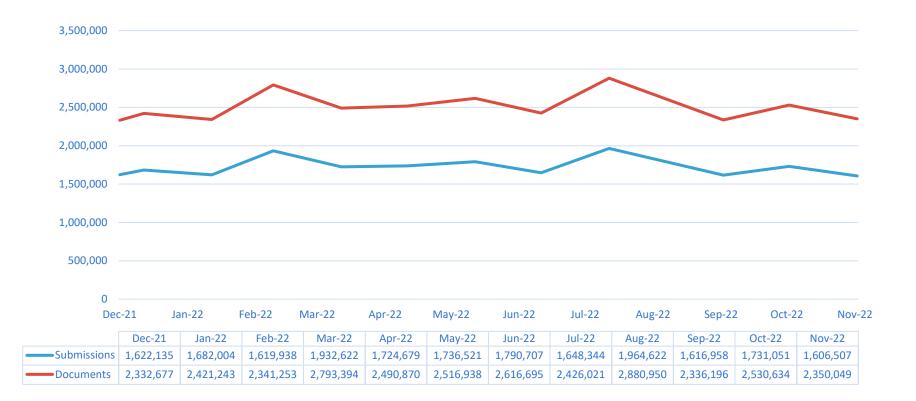


# **Appellate Court E-Filing Stats**

Appellate Court	Submissions	Documents	Pages
1 <sup>st</sup> District Court of Appeal	2,262	2,943	148,839
2 <sup>nd</sup> District Court of Appeal	2,542	2,958	218,742
3 <sup>rd</sup> District Court of Appeal	1,643	2,022	120,821
4 <sup>th</sup> District Court of Appeal	2,394	2,818	243,424
5 <sup>th</sup> District Court of Appeal	1,864	2,094	122,252
The Florida Supreme Court	350	440	22,902

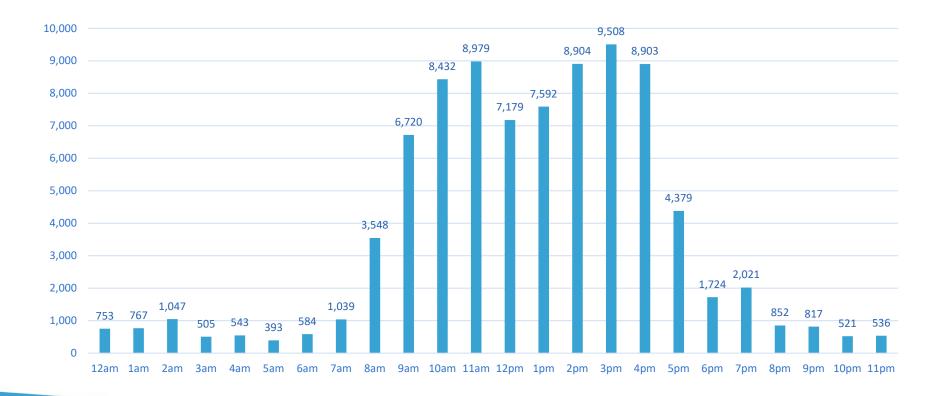


#### Year at a Glance





## November Average # of Filings Per Hour





#### November Submissions to Correction Queue





## November Average Number of Days to Docket





#### **November New Case Initiations**





## November DHSMV Certificates of Completion and DOR Submissions

Detail	Number
Number of Certificates Created and Sent to Counties	16,879
Number of Certificates sent by County to Correction Queue	1,216
Average Percent of Certificates Sent to Correction Queue	7.15%

Detail	Number	
DOR Redirect and Termination Documents	4,224 Submissions at 4,946 Documents	
Admin Final Order/New Case Initiations	1,567 Submissions at 7,896 Documents	



# November Active Portal Users by Filer Role

Filer Role	# of Accts	# of Submissions	% of Submissions
Attorneys	89,622	1,230,636	76.6%
Judicial Circuit Filers	1,621	265,203	16.5%
Process Servers	2,575	25,532	1.6%
Self-Represented Litigants	369,633	14,225	0.9%
Law Enforcement	2,867	17,772	1.1%
Mediator/Arbitrator	1,808	4,081	0.3%
Mental Health Professional	2,179	6,463	0.4%



Circuit	County	Submissions	Circuit	County	Submissions
1 <sup>st</sup> Mentis	Escambia	1,649	3 <sup>rd</sup> ICMS	Columbia	
	Okaloosa	1,599		Dixie	
	Santa Rosa	1,239		Hamilton	
	Walton	443		Lafayette	
2 <sup>nd</sup> ICMS	Franklin			Madison	
	Gadsden			Suwannee	
	Jefferson			Taylor	
	Leon	273	4 <sup>th</sup> ICMS	Clay (Bmark)	173
	Liberty			Duval	2,627
	Wakulla	63		Nassau	31



Circuit	County	Submissions	Circuit	County	Submissions
5 <sup>th</sup> ICMS	Citrus		7 <sup>th</sup> Cont.	St. Johns	
	Hernando			Volusia	
	Lake		8 <sup>th</sup> ICMS	Alachua	551
	Marion			Baker	65
	Sumter			Bradford	6
6 <sup>th</sup> JAWS	Pasco			Gilchrist	2
	Pinellas			Levy	32
7 <sup>th</sup> B'mark	Flagler			Union	6
	Putnam		9 <sup>th</sup> Mentis	Orange	
				Osceola	



Circuit	County	Submissions	Circuit	County	Submissions
10 <sup>th</sup> ICMS	Hardee		14 <sup>th</sup> ICMS	Вау	2,037
	Highlands	163		Calhoun	122
	Polk	989		Gulf	83
11 <sup>th</sup> CourtMap	Dade			Holmes	181
12 <sup>th</sup> Mentis	Manatee	449		Jackson	396
Benchmark	Sarasota	710		Washington	258
Mentis	DeSoto		15 <sup>th</sup> JVS	Palm Beach	831
13 <sup>th</sup> JAWS	Hillsborough	15,854	16 <sup>th</sup> ICMS	Monroe	
L			17 <sup>th</sup> CMS	Broward	



Circuit	County	Submissions	Circuit	County	Submissions
18 <sup>th</sup> ICMS	Brevard	2,776	20 <sup>th</sup> Cont.	Hendry	64
	Seminole	3,250		Lee	5,800
19 <sup>th</sup> Mentis	St. Lucie				
	Indian River				
	Martin				
	Okeechobee				
20 <sup>th</sup> Mentis	Charlotte	1,027			
	Collier	1,198			
	Glades	13			



# **November Judicial Viewer Submissions**

Circuit	Submissions	Documents	Circuit	Submissions	Documents
1 <sup>st</sup>	15,192	15,192	11 <sup>th</sup>	62,508	73,320
2 <sup>nd</sup>	1,647	1,647	12 <sup>th</sup>	2,789	2,789
3 <sup>rd</sup>	260	260	13 <sup>th</sup>	Files to CMS	Files to CMS
4 <sup>th</sup>	4,922	4,922	14 <sup>th</sup>	6,444	6,444
5 <sup>th</sup>	3,581	3,581	15 <sup>th</sup>	21,263	21,474
6 <sup>th</sup>	Files to CMS	Files to CMS	16 <sup>th</sup>	1,351	1,351
7 <sup>th</sup>	1,288	1,288	17 <sup>th</sup>	30,321	30,321
8 <sup>th</sup>	5,747	5,747	18 <sup>th</sup>	11,870	11,870
9 <sup>th</sup>	11,296	11,296	19 <sup>th</sup>	2,938	2,938
10 <sup>th</sup>	4,790	4,790	20 <sup>th</sup>	24,909	24,909

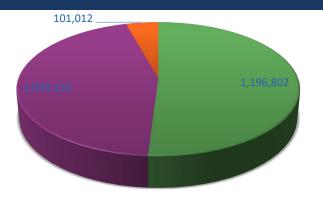


# November Judicial Circuit Single Session Submissions

Circuit	Submissions	Documents	Circuit	Submissions	Documents
1 <sup>st</sup>	1	1	11 <sup>th</sup>	1,807	2,062
2 <sup>nd</sup>	3,800	4,044	12 <sup>th</sup>	740	740
3 <sup>rd</sup>	2,345	2,537	13 <sup>th</sup>	0	0
4 <sup>th</sup>	7,118	8,274	14 <sup>th</sup>	733	774
5 <sup>th</sup>	8,673	9,954	15 <sup>th</sup>	0	0
6 <sup>th</sup>	0	0	16 <sup>th</sup>	0	0
7 <sup>th</sup>	0	0	17 <sup>th</sup>	21	22
8 <sup>th</sup>	0	0	18 <sup>th</sup>	1,807	1,969
9 <sup>th</sup>	7,009	7,195	19 <sup>th</sup>	6,622	7,309
10 <sup>th</sup>	5,300	6,008	20 <sup>th</sup>	484	500



# **November Document Format**



Scanned PDF Text Based PDF Word Doc.

Format	Number	Percent
Word	101,012	4%
Text Based PDF	1,049,192	45%
Scanned PDF	1,196,802	51%

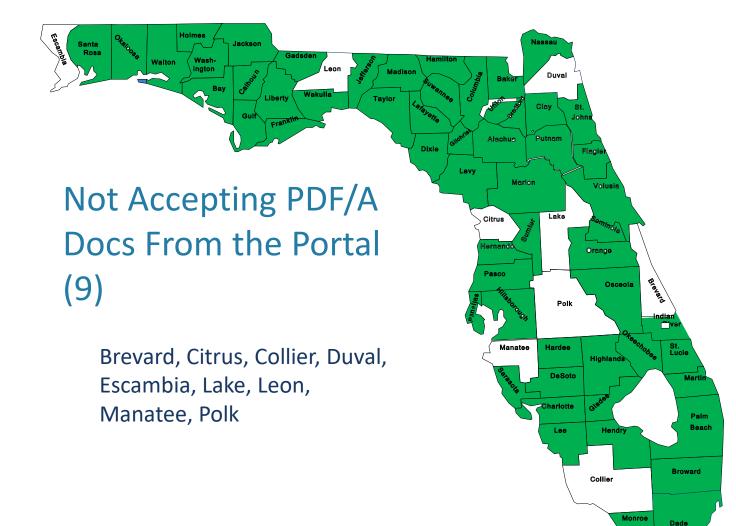


# **November PDF/A Info**

Division	# of Docs	PDF	PDF/A	Oher	Searchable	Not Searchable
Civil	1,947,031	1,207,422	563,508	76,101	894,089	976,844
Criminal	386,973	203,741	158,516	24,716	148,651	213,607

Division	% PDF	% PDF/A	Other	Searchable	Not Searchable
Civil	62%	28.9%	3.9%	45.9%	50.2%
Criminal	52.6%	40.9%	6.4%	38.4%	55.2%







#### November Active SRL Accounts & Submissions





# **November SRL Account Status**

Accounts	Status
1,984	Inactive (Requested by Portal User)
481	Pending Activation
369,616	Locked
2,068	Active

Timeframe of Activity	Number of Accounts
Within 0 – 6 Months	55,950
Within 6 – 12 Months	41,273
No Activity 1 – 2 Years	77,814
No Activity for 2 Years or More	189,202



# **November DIY Interviews**

Interview	Number
Answer	11
Answer to Counterpetition	1
Answer to Petition for Dissolution of Marriage	1
Answer to Supplemental Petition	3
Answer, Waiver, Request for Copy of Final Judgment of Diss. Of Marriage	1
Child Support Guidelines Worksheet	2
Eviction Answer, Filed by Tenants	59



# **November DIY Interviews**

Interview	Number
Eviction Complaint, Filed by Landlords	1
Motion for Modification of Injunction for Protection Against Domestic, Repeat, Dating or Sexual Violence or Stalking	2
Motion for Temporary Support with Dependent or Minor Child(ren)	1
Notice of Related Cases	2
Notice of Social Security Number	5
Petition for Dissolution of Marriage w/ Dependent or Minor Child(ren)	1
Petition for Injunction for Protection Against Domestic Violence	1



# **November DIY Interviews**

Interview	Number
Petition for Injunction for Protection Against Stalking	1
Petition for Simplified Dissolution of Marriage	4
Statements of Claim	1
Uniform Child Custody Jurisdiction and Enforcement Affidavit (UCCJEA)	4



# **November TPV Submissions**

TPV	# of Submissions	# of Documents
ABC Legal Services, Inc.	29,629	54,471
Azeel	348	1,560
eFileMadeEasy	118,363	228,451
InfoTrack	49	75
Ironrock	11,464	11,538
JJL Process	441	1,427
Morgan and Morgan, PA	856	1,812



# **November TPV Submissions**

TPV	# of Submissions	# of Documents
Provana	3,469	5,607
TurboCourt	279	1,953

