

### Portal Progress Report February 2022

Carolyn Weber, Portal Program Manager



### **February E-Filing Stats**

Recipients	Number
Submissions to Trial Court	1,607,897
Submissions to Department of Corrections	552
Submissions to District Courts of Appeal	10,186
Submissions to Florida Supreme Court	413
Submissions to Bureau of Vital Statistics	697
Submissions to RMC and CFRC	193
Total E-Filing Submissions	1,619,938
Total Individual Documents Submitted	2,341,253
Total Number of Pages	12,300,718

June 2021 had the highest number of monthly submissions at 1,893,314



#### **February Stats Continued**

Category	Number
Average Submissions per Weekday	84,397
Highest Volume Day: February 7, 2022	90,698
Peak # of Filing in 1 Hour: 3:00 P.M.	9,743
New Case Initiation	78,897
Portal Accounts	437,365
E-service Emails	1,760,988

Record for Average Submissions per Weekday was June 2021 with 88,131 Record for Highest Volume Day was Dec. 2, 2021, at 104,641 Submissions Record for Peak Filing Hour (3:00 PM) was June 2021 at 10,171 Submissions Record for New Case Initiation was May 2021 at 123,476 New Cases Submitted Record for E-service Emails was June 2021 at 2,047,119 E-service Emails Sent





### DCA & FSC February Stats

District Courts of Appeal	Submissions	Documents	Pages
1 <sup>st</sup> District Court of Appeal	2,038	2,605	193,417
2 <sup>nd</sup> District Court of Appeal	2,337	2,686	200,639
3 <sup>rd</sup> District Court of Appeal	1,623	2,080	180,602
4 <sup>th</sup> District Court of Appeal	2,175	2,584	299,446
5 <sup>th</sup> District Court of Appeal	2,013	2,290	149,346
The Florida Supreme Court	413	546	61,430





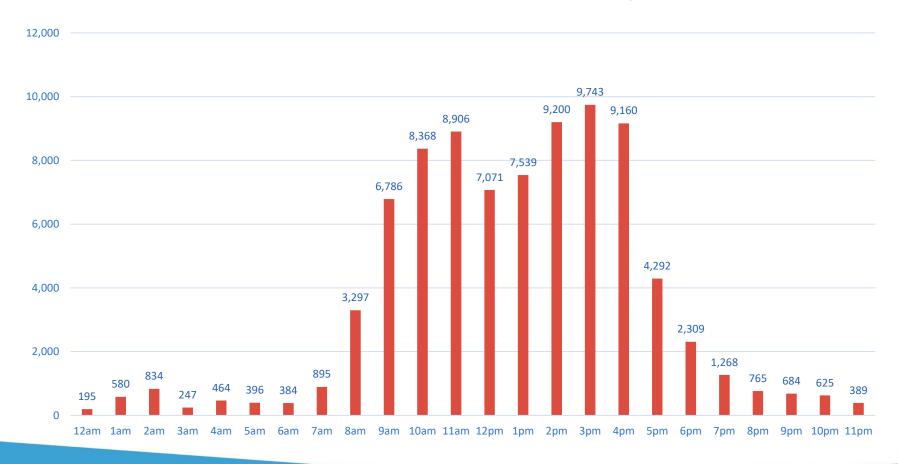
#### Year at a Glance



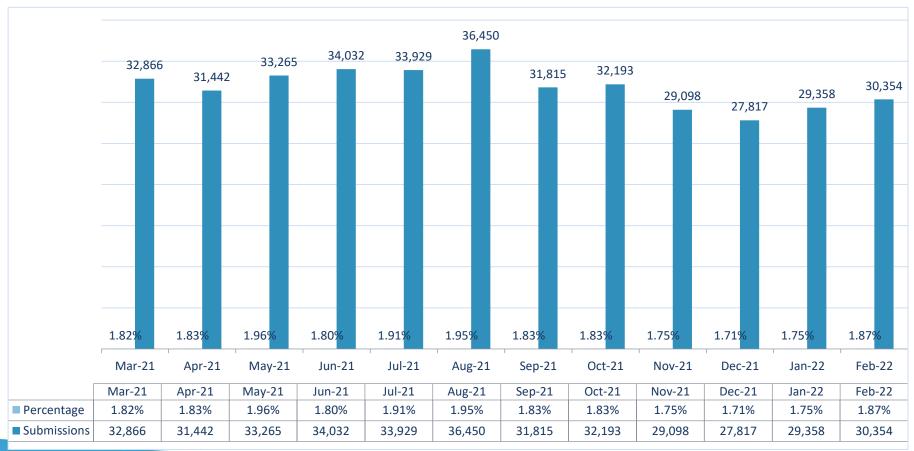




### **Average # of Filings Per Hour in February**



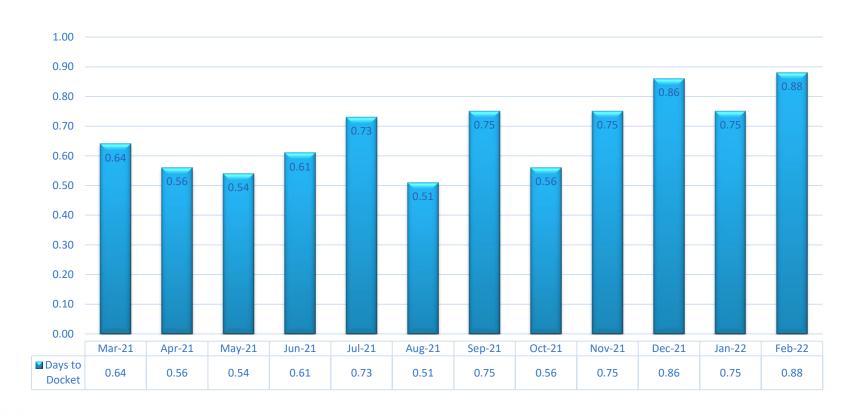
## Submissions to Correction Queue in February







## **Average Number of Days** to Docket in February





## Monthly New Case Totals for February







### DHSMV Certificates of Completion for February

<b>Detail</b>	Number
Number of Certificates Created and Sent to Counties	16,278
Number of Certificates sent by County to Correction Queue	1,018
Average Percent of Certificates Sent to Correction Queue	0.07%

#### Department of Revenue

Detail	Number
Redirect and Termination Documents	5,395 Submissions with 6,398 Documents
Admin Final Order/New Case Initiations	1,092 New Cases with 5,508 Documents





# **Active Portal Users by Filer Role in February**

Filer Role	# of Accts	# of Submissions	% of Submissions
Attorneys	86,847	1,244,319	76.8%
Judicial Circuit Filers	1,627	263,957	16.3%
Process Servers	2,274	26,912	1.7%
Self-Represented Litigants	310,853	13,639	0.8%
Law Enforcement	2,507	15,131	0.9%
Mediator/Arbitrator	1,618	4,624	0.3%
Mental Health Professional	1,916	7,351	0.5%





## Proposed Documents Submitted via the Portal in February

Circuit	County	Submissions	Circuit	County	Submissions
1 <sup>st</sup> Mentis	Escambia	1,785	3 <sup>rd</sup> ICMS	Columbia	
	Okaloosa	1,359		Dixie	
	Santa Rosa	1,458		Hamilton	
	Walton	493		Lafayette	
2 <sup>nd</sup> ICMS	Franklin			Madison	
	Gadsden			Suwannee	
	Jefferson			Taylor	
	Leon	321	4 <sup>th</sup> ICMS	Clay (B'mark)	7
	Liberty			Duval	759
	Wakulla	108		Nassau	



#### **Proposed Document Continued**

Circuit	County	Submissions
5 <sup>th</sup> ICMS	Citrus	
	Hernando	
	Lake	
	Marion	75
	Sumter	32
6 <sup>th</sup> JAWS	Pasco	
	Pinellas	
7 <sup>th</sup> B'mark	Flagler	
	Putnam	
	St. Johns	
	Volusia	

Circuit	County	Submissions
8 <sup>th</sup> ICMS	Alachua	591
	Baker	23
	Bradford	9
	Gilchrist	10
	Levy	29
	Union	5
9 <sup>th</sup> Mentis	Orange	
	Osceola	
10 <sup>th</sup> ICMS	Polk	864
	Highlands	139
	Hardee	



#### **Proposed Document Continued**

Circuit	County	Submissions	Ciı
11 <sup>th</sup> CourtMap	Dade		15 <sup>th</sup> J\
12 <sup>th</sup> Mentis	Manatee	238	16 <sup>th</sup> 10
Benchmark	Sarasota	285	17 <sup>th</sup> C
	DeSoto		18 <sup>th</sup> I(
13 <sup>th</sup> JAWS	Hillsborough	13,093	
14 <sup>th</sup> ICMS	Bay	2,053	19 <sup>th</sup> N
	Calhoun	142	
	Gulf	131	
	Holmes	213	
	Jackson	484	20 <sup>th</sup> N
	Washington	270	

Circuit	County	Submissions
15 <sup>th</sup> JVS	Palm Beach	916
16 <sup>th</sup> ICMS	Monroe	
17 <sup>th</sup> CMS	Broward	
18 <sup>th</sup> ICMS	Brevard	2,346
	Seminole	3,555
19 <sup>th</sup> Mentis	St. Lucie	
	Indian River	
	Martin	
	Okeechobee	
20 <sup>th</sup> Mentis	Charlotte	1,042
	Collier	416



#### **Proposed Document Continued**

Circuit	County	Submissions
20 <sup>th</sup> Mentis	Glades	
	Hendry	
	Lee	6,654

#### **Judicial Circuit Viewer Submissions in February**

Circuit	Submissions	Documents
1 <sup>st</sup>	16,026	16,026
2 <sup>nd</sup>	2,346	2,346
3 <sup>rd</sup>	256	256
4 <sup>th</sup>	2,521	2,521
5 <sup>th</sup>	7	7
6 <sup>th</sup>	*	*
<b>7</b> <sup>th</sup>	1,318	1,318
8 <sup>th</sup>	5,760	5,760
9 <sup>th</sup>	13,441	13,441
10 <sup>th</sup>	3,902	3,902

Circuit	Submissions	Documents
11 <sup>th</sup>	53,396	64,500
12 <sup>th</sup>	2,101	2,101
13 <sup>th</sup>	*	*
14 <sup>th</sup>	6,221	6,221
15 <sup>th</sup>	23,141	23,451
16 <sup>th</sup>	1,304	1,304
17 <sup>th</sup>	33,444	37,461
18 <sup>th</sup>	10,341	10,341
19 <sup>th</sup>	3,172	3,172
20 <sup>th</sup>	27,555	27,555

### Judicial Circuit Single Session Submissions in February

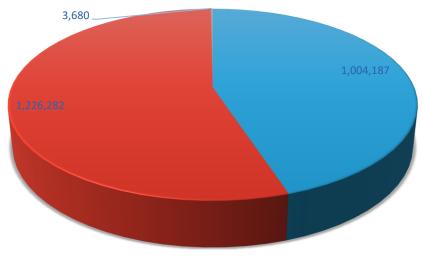
Circuit	Submissions	Documents
1 <sup>st</sup>	87	119
2 <sup>nd</sup>	4,110	4,361
3 <sup>rd</sup>	2,405	2,633
4 <sup>th</sup>	8,500	9,604
5 <sup>th</sup>	11,799	13,440
6 <sup>th</sup>	211	343
7 <sup>th</sup>	1	1
8 <sup>th</sup>	0	0
9 <sup>th</sup>	9,187	9,571
10 <sup>th</sup>	6,047	6,867

Circuit	Submissions	Documents
11 <sup>th</sup>	1,635	1,831
12 <sup>th</sup>	282	293
13 <sup>th</sup>	0	0
14 <sup>th</sup>	894	937
15 <sup>th</sup>	0	0
16 <sup>th</sup>	0	0
17 <sup>th</sup>	26	26
18 <sup>th</sup>	5,270	5,856
19 <sup>th</sup>	7,536	8,358
20 <sup>th</sup>	535	560





#### **Document Format for February**



Format	Number	Percent
Word	3,680	0%
Text-Based PDF**	1,226,282	55%
Scanned PDF	1,004,187	45%

■ Scanned PDF ■ Text Based PDF ■ Word Doc.

\*\*First time text-based PDF is greater than the scanned PDF

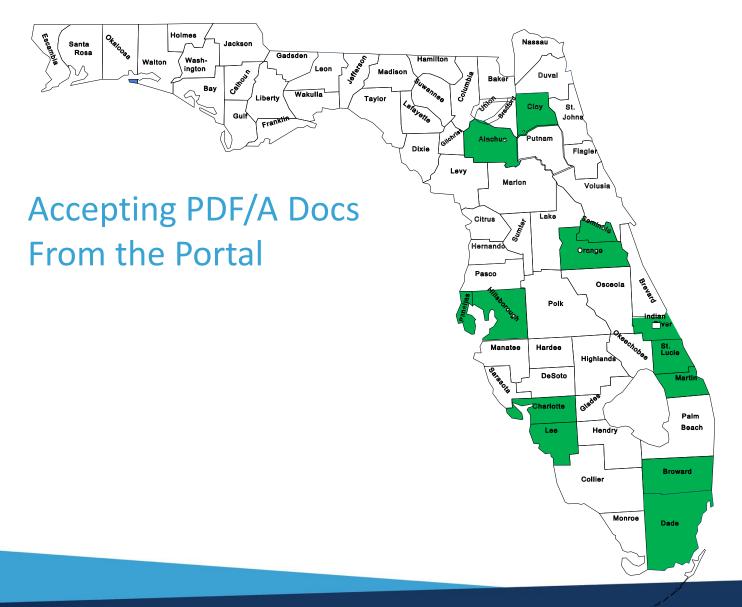


#### **PDF/A Breakdown**

Division	# of Docs	PDF	PDF/A	Other	Searchable	Not Searchable
Civil	1,918,689	1,318,812	519,760	80,117	847,215	991,357
Criminal	407,835	233,769	147,347	26,719	150,745	230,371

Division	% PDF	% PDF/A	Other	Searchable	Not Searchable
Civil	68.7%	27.1%	4.2%	44.2%	51.7%
Criminal	57.3%	36.1%	6.6%	36.9%	56.5%



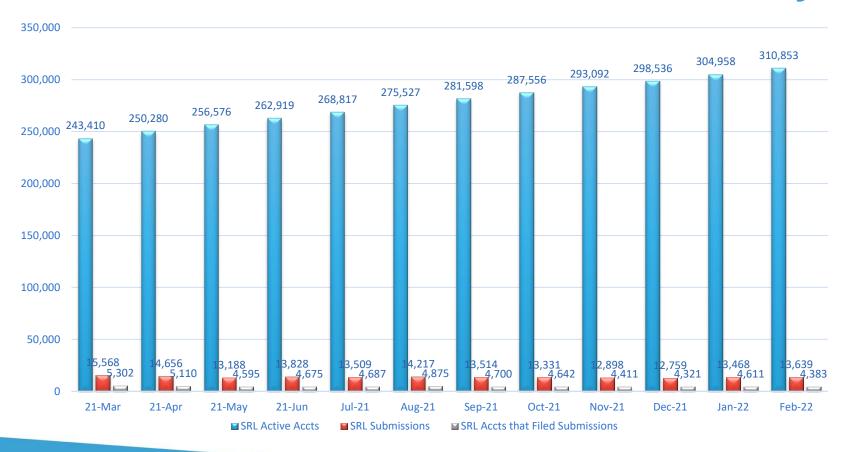


Alachua **Broward** Charlotte Clay Miami-Dade Hillsborough **Indian River** Lee **Martin** Orange **Pinellas** St. Lucie Seminole





### Active Self-Represented Litigant Accounts & Submissions for February







#### **SRL Account Status for February**

Accounts	Status
1,928	Inactive (Requested by Portal User
2,524	Pending Activation
1,792	Locked (After 4 attempts)
310,853	Active

Timeframe of Activity	# of Accounts
Within 0 – 6 Months	50,692
Within 6 – 12 Months	43,647
Within 1 – 2 Years	73,981
No Activity for 2 Years or More	137,930

#### **SRL Submissions in February**

Jurisdiction	All Submissions	All Documents	New Cases	New Case Docs
Counties	13,066	26,613	1,404	9,370
FSC	23	37	2	2
1 <sup>st</sup> DCA	107	140	7	11
2 <sup>nd</sup> DCA	136	158	4	4
3 <sup>rd</sup> DCA	87	133	6	30
4 <sup>th</sup> DCA	163	197	9	16
5 <sup>th</sup> DCA	57	61	1	2

#### **DIY Interviews Used in February**

Interview	New Case/Sub. Filing	Number
Answer – Small Claims	Subsequent Filing	21
Child Support Guidelines Worksheet	Subsequent Filing	1
Marital Settlement Agreement for Dissolution of Marriage w/Prop. No Dependent or Minor Children	Subsequent Filing	1
Motion for Temporary Support w/ Dependent or Minor Children	Subsequent Filing	2
Motion to Deviate from Child Support Guidelines	Subsequent Filing	1
Notice of Related Cases	Subsequent Filing	4
Notice of Social Security Number		3
Petition for Dissolution of Marriage w/Dependent or Minor Children	New Case	1

#### **DIY Interviews Used in February**

Interview	New Case/Sub Filing	Number
Petition for Simplified Dissolution of Marriage	New Case	11
Statements of Claim	New Case	2

Interview	County
Answer	Alachua, Bay, Broward (3), Citrus, Hillsborough (2), Lake (2), Lee, Leon, Orange (4) Palm Beach (3), Pinellas, Santa Rosa
Child Support Guidelines Worksheet	Hillsborough
Marital Settlement Agreement for Dissolution of Marriage w/ Prop. No Dependent or Minors	Leon

#### **DIY Interviews Used in February**

Interview	County	
Motion for Temp Support w/Minor Children	Hillsborough, Palm Beach	
Motion to Deviate from Child Support Guidelines	Seminole	
Notice of Related Cases	Clay, Duval, Palm Beach (2)	
Notice of Social Security Number	Palm Beach (2), Pinellas	
Petition for Dissolution of Marriage w/Children	Pasco	
Petition for Simplified Dissolution of Marriage	Citrus, Osceola, Palm Beach (4), Pasco (2), Polk (2), Volusia (1)	
Statements of Claim	Duval, Hillsborough	

#### **February TPV Submissions**

TPV	# of Submissions	# of Documents	%
ABC Legal Services, Inc.	29,342	52,826	23%
Azeel	501	2,189	0%
eFileMadeEasy	84,011	155,401	66%
InfoTrack	123	243	0%
Ironrock	10,370	10,438	8%
JJL Process	326	791	0%
Provana	2,578	5,212	2%
TurboCourt	193	1,273	0%