

Florida Courts E-Filing Authority Board

Portal Progress Report November 2021

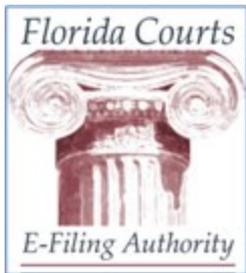
Carolyn Weber, Portal Program Manager



November E-Filing Stats

Recipients	Number
Submissions to Trial Court	1,651,928
Submissions to Department of Corrections	421
Submissions to District Courts of Appeal	9,992
Submissions to Florida Supreme Court	389
Submissions to Bureau of Vital Statistics	691
Submissions to RMC and CFRC	225
Total E-Filing Submissions	1,663,646
Total Individual Documents Submitted	2,387,398
Total Number of Pages	11,708,992

**June 2021 had the highest number of monthly submissions 1,893,314



November Stats Continued

Category	Number
Average Submissions per Weekday	85,322
Highest Volume Day: November 30, 2021**	100,070
Peak # of filings in 1 hour: 3 pm	9,679
New Case Initiation	82,269
Portal Accounts	416,240
E-service Emails	1,806,010

Record for Average Submissions per Weekday was June 2021 with 88,131

Previous record for the highest volume day was June 20, 2021, at 96,003 submissions**

Record for Peak Filing Hour (3:00 PM) Submissions was June 2021 at 10,171

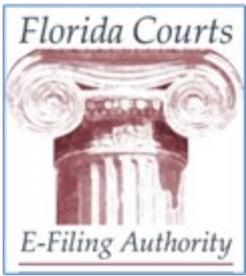
Record for New Case Initiation was in May 2021 at 123,476

Record for E-service Emails was in June at 2,047,119

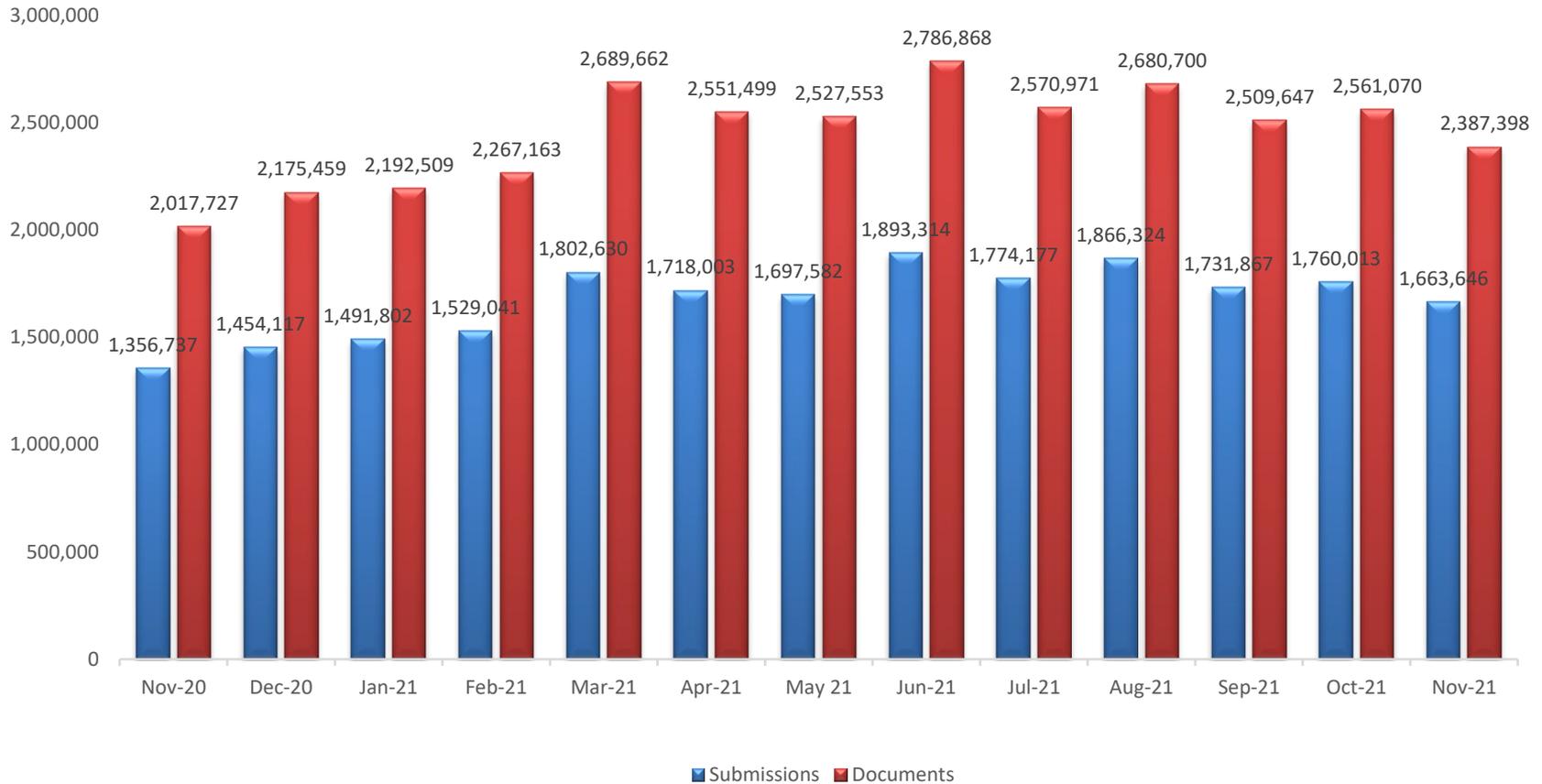


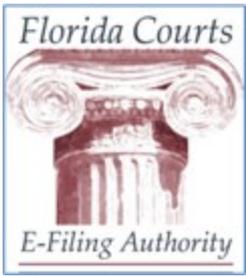
DCA & FSC November Stats

District Courts of Appeal	Submissions	Documents	Pages
1 st District Court of Appeal	2,113	2,757	158,290
2 nd District Court of Appeal	2,290	2,620	199,065
3 rd District Court of Appeal	1,624	2,049	164,038
4 th District Court of Appeal	2,100	2,472	152,895
5 th District Court of Appeal	1,865	2,135	126,383
The Florida Supreme Court	389	534	21,093

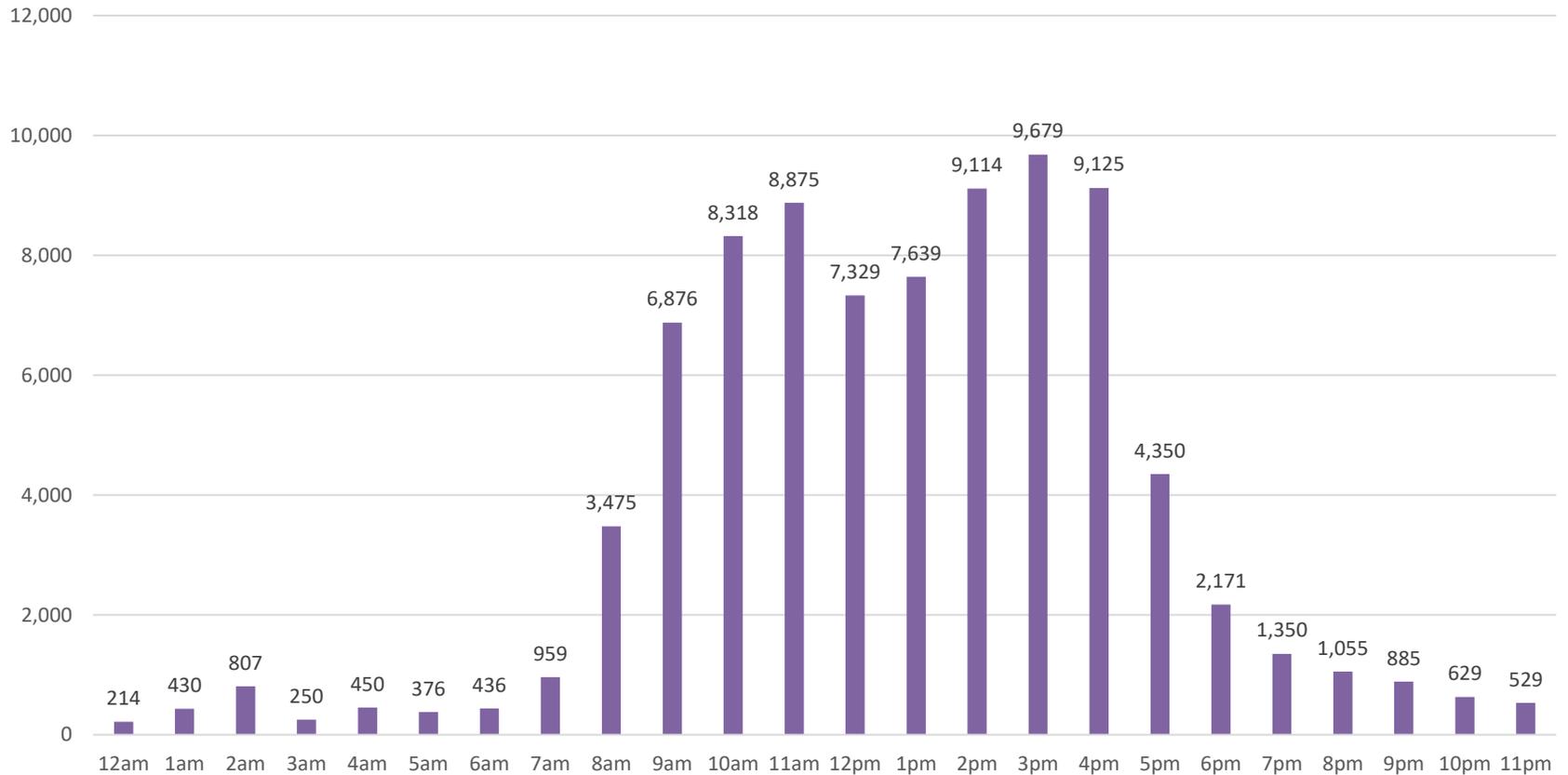


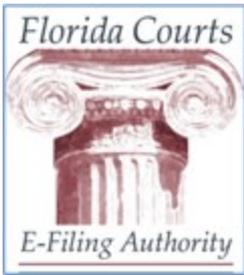
Year at a Glance



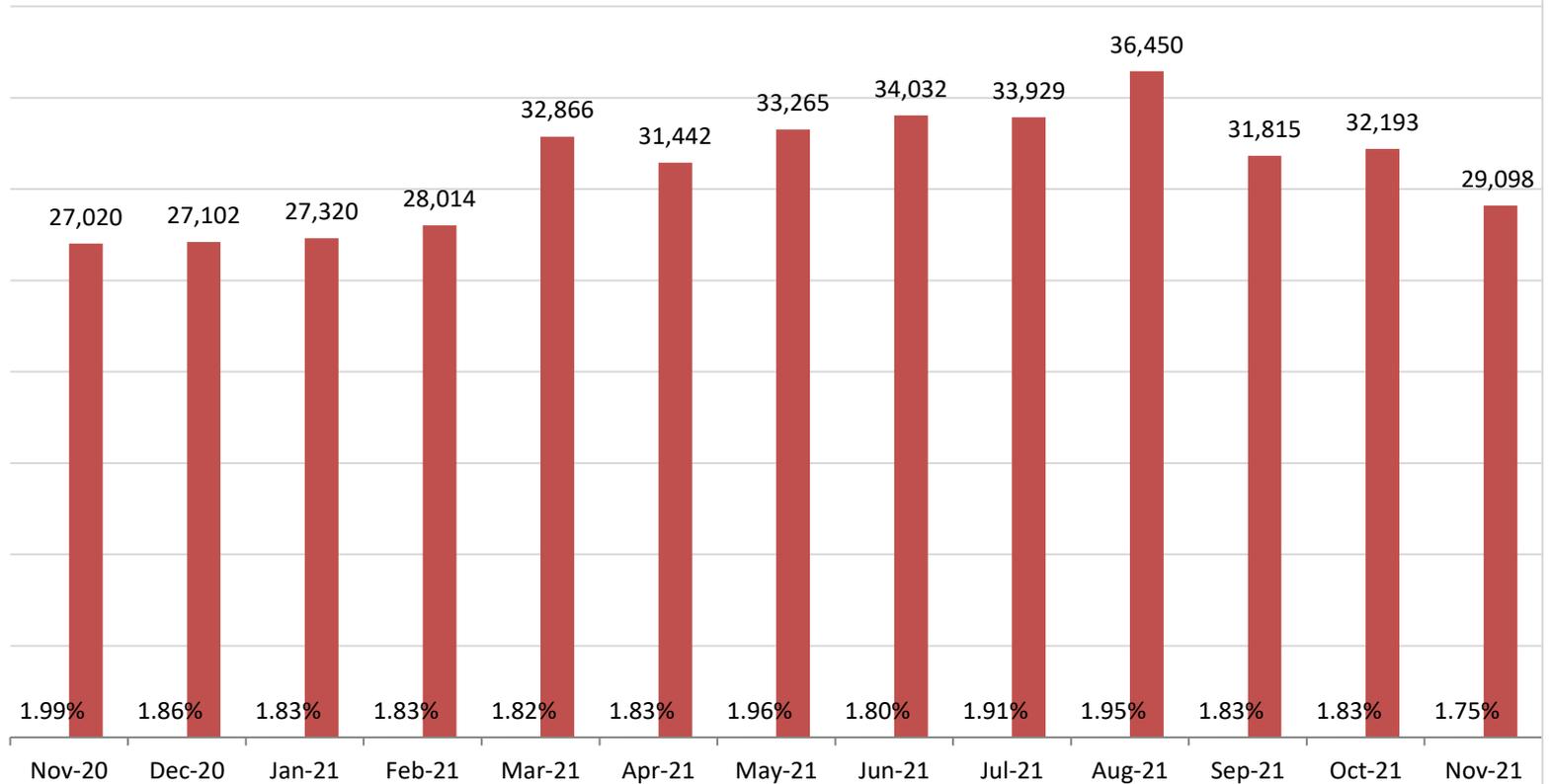


Average # of Filings Per Hour in November





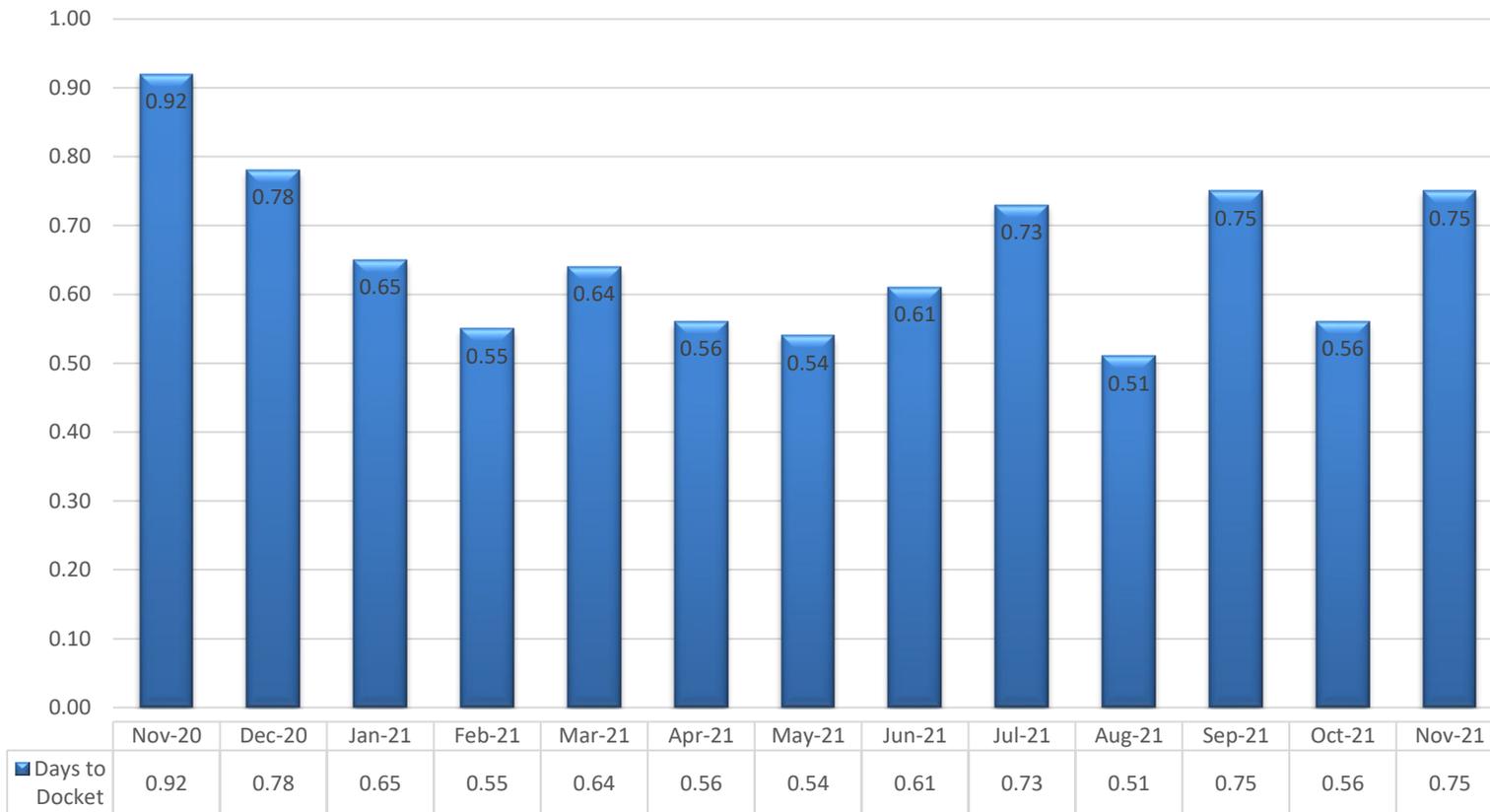
Submissions to Correction Queue in November



	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21
Percentage	1.99%	1.86%	1.83%	1.83%	1.82%	1.83%	1.96%	1.80%	1.91%	1.95%	1.83%	1.83%	1.75%
Submissions	27,020	27,102	27,320	28,014	32,866	31,442	33,265	34,032	33,929	36,450	31,815	32,193	29,098

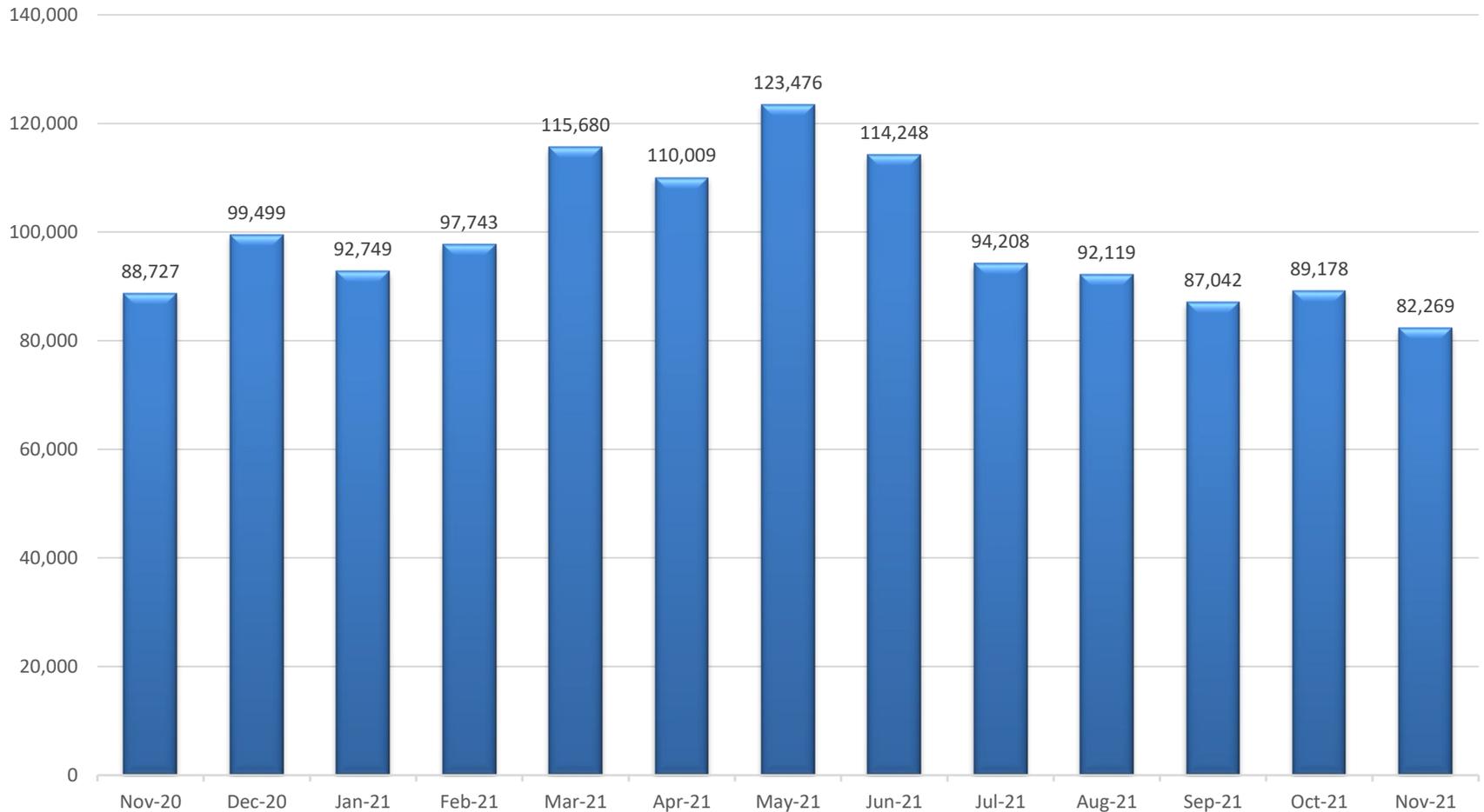


Average Number Days to Docket in November





Monthly New Case Totals for Past 12 Months



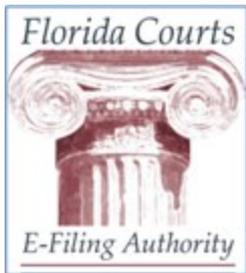


DHSMV Certificates of Completion for November

Detail	Number
Number of Certificates Created and Sent to the Counties	16,701
Number of Certificates sent by County to Correction Queue	1,148
Average Percent of Certificates sent to Correction Queue	6.99%

Department of Revenue Re-direct and Termination Documents

5,371 Re-direct and Termination documents were sent to the Counties by the Portal. The Portal takes the daily DOR data file, creates the appropriate documents, uses the depository number to search CCIS for the correct UCN and then distributes appropriately. These documents are no longer being sent to the Counties in a paper format.



Active Portal Users by Filer Role in November

Filer Role	# of Accounts	# of Submissions	% of Submissions
Attorneys	85,923	1,246,842	75%
Judicial Circuit Filers	1,564	306,777	18.4%
Process Servers	2,192	24,877	1.5%
Self-Represented Litigants	293,092	12,898	0.8%
Law Enforcement	2,437	15,282	0.9%
Mediator/Arbitrator	1,551	4,806	0.3%
Mental Health Professional	1,839	7,300	0.4%



Proposed Documents Submitted via Portal in November

Circuit	County	# Submissions
1 st Mentis	Escambia	1,514
	Okaloosa	945
	Santa Rosa	1,384
	Walton	386
2 nd ICMS	Leon	263
	Wakulla	64
4 th ICMS	Clay (B'mark)	0
	Duval	585
5 th ICMS	Marion	50
	Sumter	32
8 th ICMS	Alachua	549
	Baker	20

Circuit	County	# Submissions
	Bradford	13
	Gilchrist	7
	Levy	18
	Union	5
10 th ICMS	Highlands	148
	Polk	770
12 th Mentis	Manatee	154
	Sarasota	2
13 th JAWS	Hillsborough	13,500
14 th ICMS	Bay	2,116
	Calhoun	136
	Gulf	120



Proposed Documents via the Portal for November cont.

Circuit	County	# of Submissions
14 th Cont.	Holmes	201
	Jackson	523
	Washington	282
15 th JMS	Palm Beach	832
18 th ICMS	Brevard	1,180
	Seminole	3,554
20 th Mentis	Charlotte	1,126
	Lee	6,182



Judicial Circuit Viewer Submissions in November

Circuit	Submissions	Documents
1 st	16,331	16,331
2 nd	2,147	2,147
3 rd	362	362
4 th	8,417	8,417
5 th	0	0
6 th	0	0
7 th	1,264	1,264
8 th	5,744	5,744
9 th	11,111	11,111
10 th	4,680	4,680

Circuit	Submissions	Documents
11 th	70,309	80,595
12 th	2,085	2,085
13 th	0	0
14 th	6,015	6,015
15 th	25,351	26,042
16 th	0	0
17 th	34,056	38,266
18 th	11,880	11,880
19 th	4,728	4,728
20 th	26,960	26,960

Submissions from filers associated with a judicial circuit submitted via the system-to-system interface (judicial viewer) to the portal.

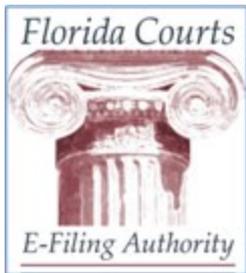


Judicial Circuit Single Session Submissions in November

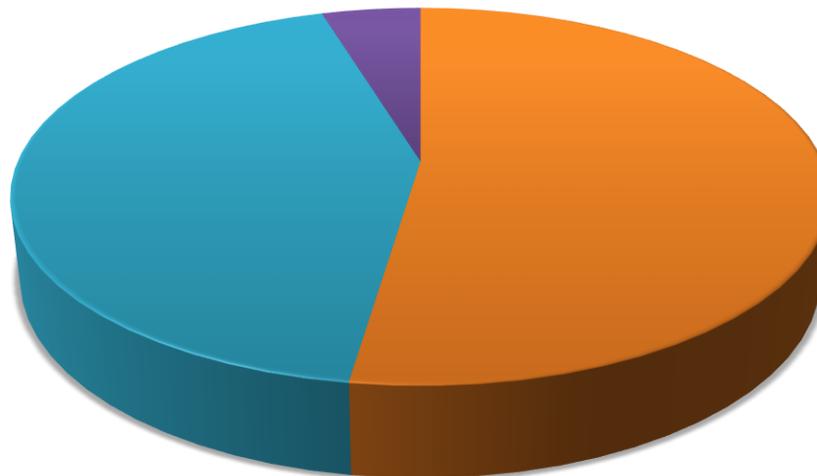
Circuit	Submissions	Documents
1 st	0	0
2 nd	3,356	3,532
3 rd	2,333	2,582
4 th	7,404	8,480
5 th	13,651	16,010
6 th	0	0
7 th	0	0
8 th	0	0
9 th	25,034	25,660
10 th	6,846	7,857

Circuit	Submissions	Documents
11 th	2,166	2,380
12 th	1	1
13 th	0	0
14 th	1,078	1,186
15 th	1	1
16 th	0	0
17 th	16	16
18 th	5,337	5,911
19 th	7,167	7,734
20 th	595	656

Submissions from filers associated with a judicial circuit where they log into the portal to submit (single session).



Document Format for November



■ Scanned PDF ■ Text Based PDF ■ Word Doc.

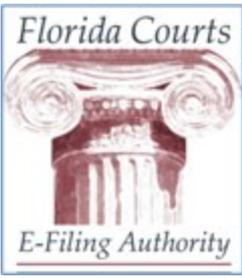
Format	Number	Percent
Word	103,617	4%
Text Based PDF	1,009,152	42%
Scanned PDF	1,271,575	53%



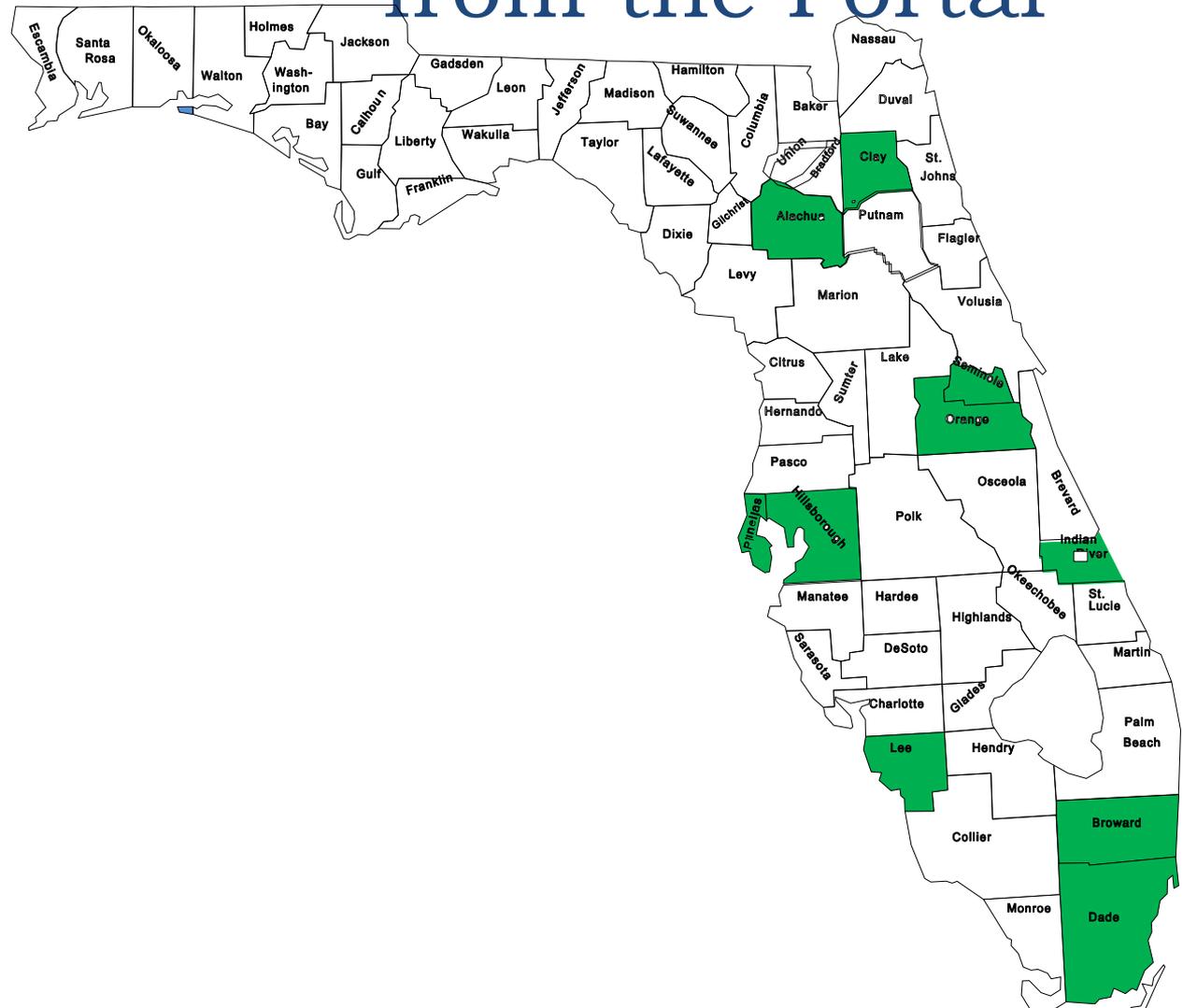
PDF/A Breakdown

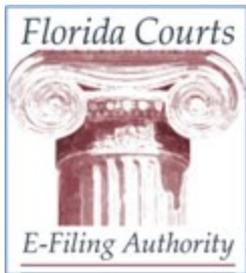
Division	# of Docs	PDF	PDF/A	Other	Searchable	Not Searchable
Civil	1,980,199	1,399,792	563,155	77,252	859,225	1,043,722
Criminal	392,891	233,256	133,472	27,163	143,841	222,887

	% PDF	% PDF/A	Other	Searchable	Not Searchable
Civil	70.6%	28.4%	3.9%	43.4%	52.7%
Criminal	59.4%	34.1%	6.9%	36.6%	56.7%

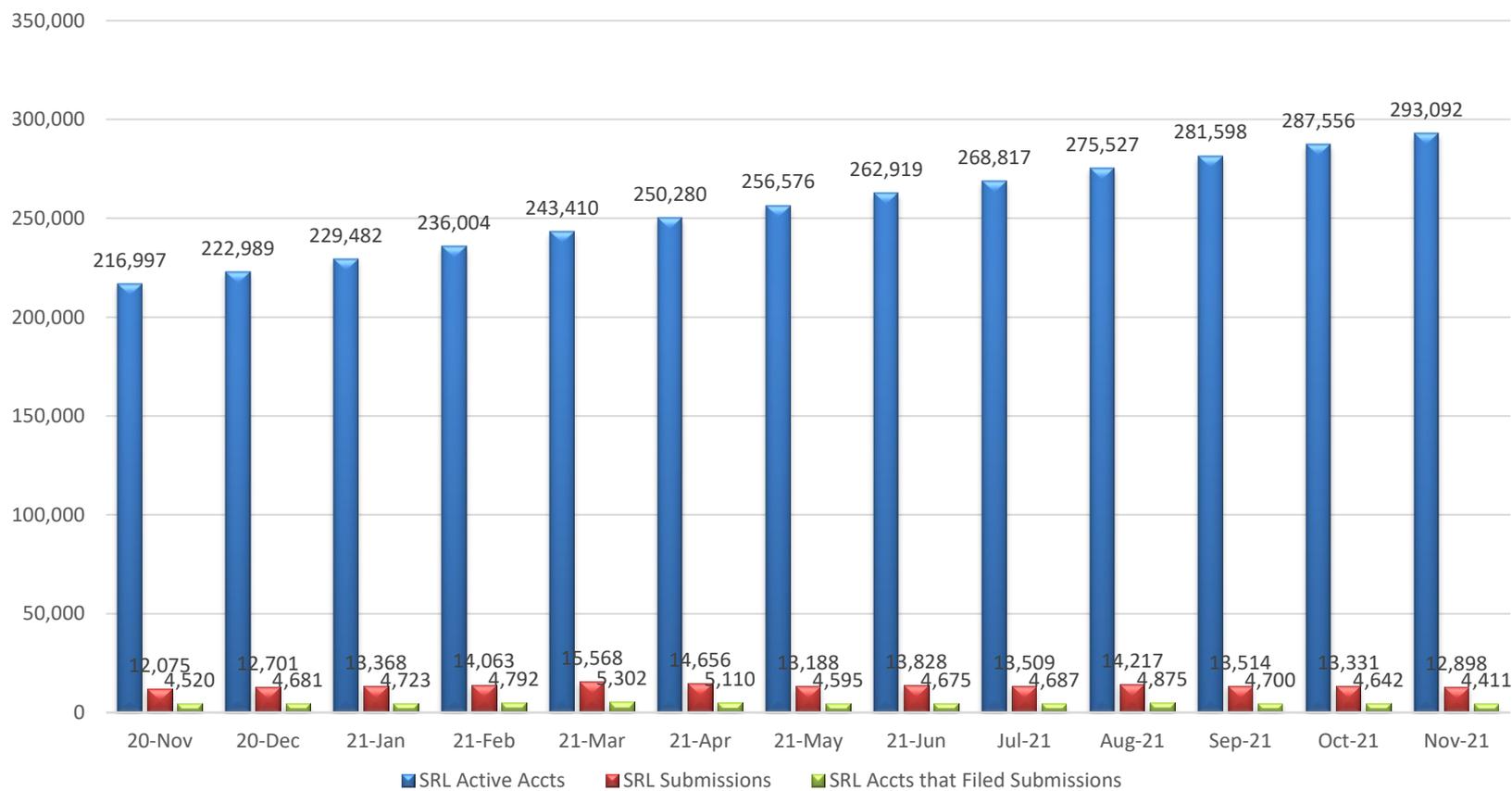


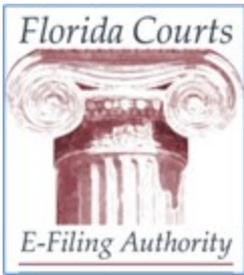
Accepting PDF/A Documents from the Portal





Active Self-Represented Litigant Accounts & Submissions for November





SRL Account Status for November

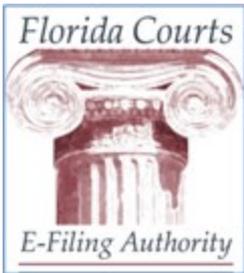
Accounts	Status
1,921	Inactive (Requested by Portal User)
1,440	Pending Activation
1,682	Locked (After 4 attempts)
293,092	Active

Organization	Submissions
Counties	12,379
Supreme Court of Florida	29
First District Court of Appeal	103
Second District Court of Appeal	114
Third District Court of Appeal	77
Fourth District Court of Appeal	123
Fifth District Court of Appeal	73



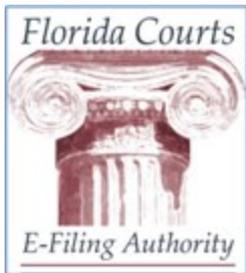
SRL Submissions in November

Jurisdiction	All Submissions	All Documents	New Cases	New Case Docs
Counties	12,379	26,027	1,486	9,788
FSC	29	52	2	2
1 st DCA	103	158	9	32
2 nd DCA	114	137	6	6
3 rd DCA	77	88	3	6
4 th DCA	123	134	10	12
5 th DCA	73	85	0	0



DIY Interviews Used in November

Document	New Case/Sub. Filing	Number
Answer – Small Claims	Subsequent Filing	19
Child Support Guidelines Worksheet	Subsequent Filing	2
Motion to Deviate Child Support Guidelines	Subsequent Filing	1
Notice of Related Cases	Subsequent Filing	2
Notice of Social Security Number	Subsequent Filing	2
Petition for Dissolution of Marriage with Dependent or Minor Child(ren)	New Case	1
Petition for Injunction for Protection Against Domestic Violence	New Case	1
Petition for Simplified Dissolution of Marriage	New Case	7
Pet. For Dissolution with Property, No Children	New Case	1
Uniform Child Custody Jurisdiction and Enforcement Affidavit (UCCJEA)	Subsequent Filing	1



November TPV Submissions

Organization	# Submissions	# Documents	Percent
ABC Legal Services, Inc.	29,844	53,509	21%
eFileMadeEasy	95,852	181,504	67%
JJL Process	319	1,026	0%
Turbo Court	135	878	0%
Ironrock	10,802	10,858	8%
Provana	3,182	8,783	3%
InfoTrack	5	12	0%
Azeel, Inc.	637	2,387	0%
Robertson, Anschutz & Schneid, P.L.	1	1	0%