

### Portal Progress Report March 2022

Carolyn Weber, Portal Program Manager



## **March E-Filing Stats**

Recipients	Number
Submissions to Trial Court	1,918,588
Submissions to Department of Corrections	634
Submissions to District Courts of Appeal	11,868
Submissions to Florida Supreme Court	338
Submissions to Bureau of Vital Statistics	813
Submissions to RMC and CFRC	381
Total E-Filing Submissions**	1,932,622
Total Individual Documents Submitted	2,793,394
Total Number of Pages	14,241,304

<sup>\*\*</sup>June 2021 had the previous highest number of monthly submissions at 1,893,314



#### **March Stats Continued**

Category	Number
Average Submissions per Weekday	85,772
Highest Volume Day: March 3, 2022	94,837
Peak # of Filing in 1 Hour: 3:00 P.M.	9,770
New Case Initiation	95,017
Portal Accounts	445,491
E-service Emails**	2,076,310

Record for Average Submissions per Weekday was June 2021 with 88,131
Record for Highest Volume Day was Dec. 2, 2021, at 104,641 Submissions
Record for Peak Filing Hour (3:00 PM) was June 2021 at 10,171 Submissions
Record for New Case Initiation was May 2021 at 123,476 New Cases Submitted
Record for E-service Emails was June 2021 at 2,047,119 E-service Emails Sent





### **DCA & FSC March Stats**

District Courts of Appeal	Submissions	Documents	Pages
1 <sup>st</sup> District Court of Appeal	2,566	3,273	194,164
2 <sup>nd</sup> District Court of Appeal	2,815	3,250	245,813
3 <sup>rd</sup> District Court of Appeal	1,760	2,236	209,615
4 <sup>th</sup> District Court of Appeal	2,522	3,019	255,671
5 <sup>th</sup> District Court of Appeal	2,205	2,550	133,943
The Florida Supreme Court	338	430	22,105





#### Year at a Glance



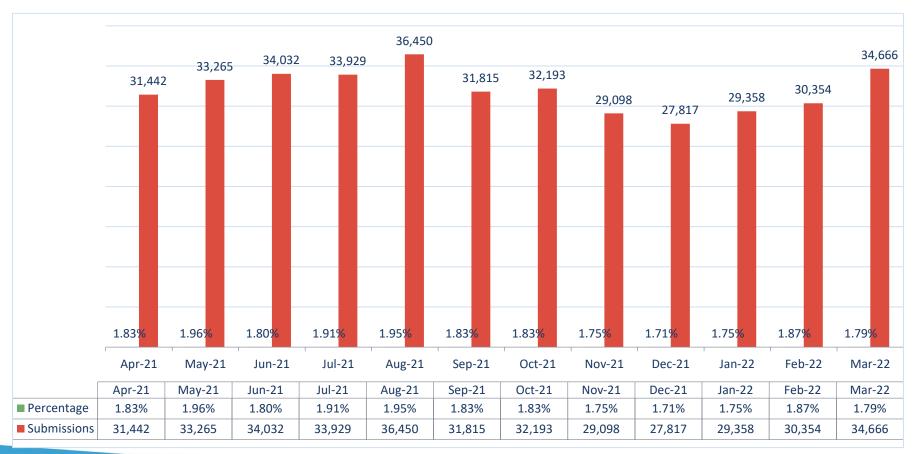




## **Average # of Filings Per Hour in March**

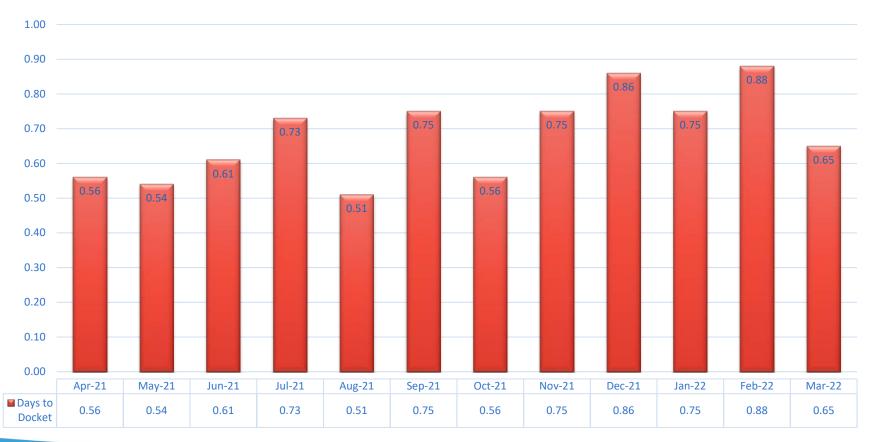


# Submissions to Correction Queue in March





## **Average Number of Days** to Docket in March



## Monthly New Case Totals for March



## **DHSMV Certificates of Completion for March**

<b>Detail</b>	Number
Number of Certificates Created and Sent to Counties	19,669
Number of Certificates sent by County to Correction Queue	1,349
Average Percent of Certificates Sent to Correction Queue	8.27%

### Department of Revenue

Detail	Number
Redirect and Termination Documents	5,655 Submissions with 6,587 Documents
Admin Final Order/New Case Initiations	1,140 New Cases with 5,755 Documents



# **Active Portal Users by Filer Role in March**

Filer Role	# of Accts	# of Submissions	% of Submissions
Attorneys	87,182	1,472,944	76.2%
Judicial Circuit Filers	1,635	325,829	16.9%
Process Servers	2,309	32,662	1.7%
Self-Represented Litigants	317,687	15,849	0.8%
Law Enforcement	2,560	19,220	0.9%
Mediator/Arbitrator	1,649	5,096	0.3%
Mental Health Professional	1,950	8,582	0.5%





## Proposed Documents Submitted via the Portal in March

Circuit	County	Submissions	Circuit	County	Submissions
1 <sup>st</sup> Mentis	Escambia	2,100	3 <sup>rd</sup> ICMS	Columbia	
	Okaloosa	1,830		Dixie	
	Santa Rosa	1,689		Hamilton	
	Walton	397		Lafayette	
2 <sup>nd</sup> ICMS	Franklin			Madison	
	Gadsden			Suwannee	
	Jefferson			Taylor	
	Leon	35	4 <sup>th</sup> ICMS	Clay (B'mark)	140
	Liberty			Duval	1,177
	Wakulla	96		Nassau	





## **Proposed Document Continued**

Circuit	County	Submissions
5 <sup>th</sup> ICMS	Citrus	
	Hernando	
	Lake	
	Marion	49
	Sumter	44
6 <sup>th</sup> JAWS	Pasco	
	Pinellas	
7 <sup>th</sup> B'mark	Flagler	
	Putnam	
	St. Johns	
	Volusia	

Circuit	County	Submissions
8 <sup>th</sup> ICMS	Alachua	713
	Baker	30
	Bradford	14
	Gilchrist	8
	Levy	19
	Union	7
9 <sup>th</sup> Mentis	Orange	
	Osceola	
10 <sup>th</sup> ICMS	Polk	1,050
	Highlands	169
	Hardee	

## **Proposed Document Continued**

Circuit	County	Submissions	Cir
11 <sup>th</sup> CourtMap	Dade		15 <sup>th</sup> J\
12 <sup>th</sup> Mentis	Manatee	326	16 <sup>th</sup> IC
Benchmark	Sarasota	387	17 <sup>th</sup> Cl
	DeSoto		18 <sup>th</sup> IC
13 <sup>th</sup> JAWS	Hillsborough	15,745	
14 <sup>th</sup> ICMS	Bay	2,481	19 <sup>th</sup> N
	Calhoun	189	
	Gulf	139	
	Holmes	188	
	Jackson	571	20 <sup>th</sup> M
	Washington	288	

Circuit	County	Submissions
15 <sup>th</sup> JVS	Palm Beach	991
16 <sup>th</sup> ICMS	Monroe	
17 <sup>th</sup> CMS	Broward	
18 <sup>th</sup> ICMS	Brevard	3,264
	Seminole	3,971
19 <sup>th</sup> Mentis	St. Lucie	
	Indian River	
	Martin	
	Okeechobee	
20 <sup>th</sup> Mentis	Charlotte	1,308
	Collier	939



## **Proposed Document Continued**

Circuit	County	Submissions
20 <sup>th</sup> Mentis	Glades	
	Hendry	
	Lee	7,271

## **Judicial Circuit Viewer Submissions in March**

Circuit	Submissions	Documents
1 <sup>st</sup>	20,675	20,675
2 <sup>nd</sup>	2,660	2,660
3 <sup>rd</sup>	296	296
4 <sup>th</sup>	5,497	5,497
5 <sup>th</sup>	2,272	2,272
6 <sup>th</sup>	*	*
<b>7</b> <sup>th</sup>	1,379	1,379
8 <sup>th</sup>	7,094	7,094
9 <sup>th</sup>	13,695	13,695
10 <sup>th</sup>	6,399	6,399

Circuit	Submissions	Documents
11 <sup>th</sup>	63,022	78,657
12 <sup>th</sup>	3,427	2,427
13 <sup>th</sup>	*	*
14 <sup>th</sup>	7,379	7,379
15 <sup>th</sup>	29,773	30,085
16 <sup>th</sup>	1,739	1,739
17 <sup>th</sup>	37,376	42,881
18 <sup>th</sup>	13,693	13,693
19 <sup>th</sup>	3,288	3,288
20 <sup>th</sup>	29,661	29,661

\*File directly into CMS



### Judicial Circuit Single Session Submissions in March

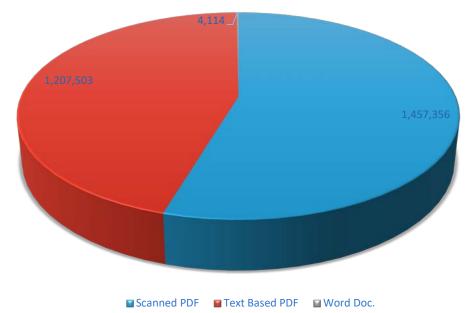
Circuit	Submissions	Documents
1 <sup>st</sup>	2	2
2 <sup>nd</sup>	4,780	5,039
3 <sup>rd</sup>	2,719	3,002
4 <sup>th</sup>	9,403	10,695
5 <sup>th</sup>	12,105	14,126
6 <sup>th</sup>	211	343
7 <sup>th</sup>	1	1
8 <sup>th</sup>	0	0
9 <sup>th</sup>	21,836	22,273
10 <sup>th</sup>	7,834	9,099

Circuit	Submissions	Documents
11 <sup>th</sup>	1,764	2,004
12 <sup>th</sup>	388	394
13 <sup>th</sup>	0	0
14 <sup>th</sup>	1,145	1,215
15 <sup>th</sup>	1	1
16 <sup>th</sup>	0	0
17 <sup>th</sup>	14	14
18 <sup>th</sup>	3,153	3,455
19 <sup>th</sup>	9,292	10,432
20 <sup>th</sup>	587	670





### **Document Format for March**



Format	Number	Percent
Word	4,114	0%
Text-Based PDF	1,207,503	45%
Scanned PDF	1,457,356	55%

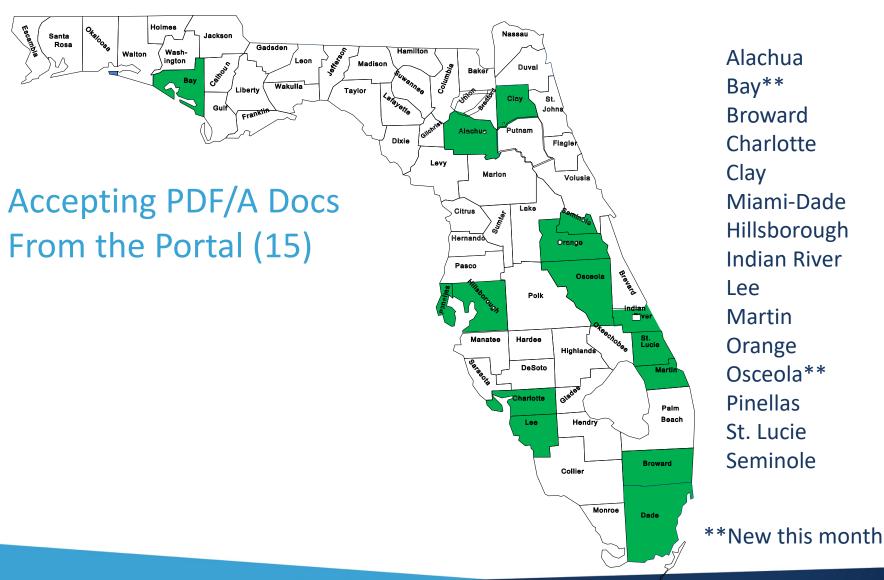
### **PDF/A Breakdown**

Division	# of Docs	PDF	PDF/A	Other	Searchable	Not Searchable
Civil	2,284,449	1,555,485	636,321	92,643	1,022,042	1,169,764
Criminal	491,886	284,737	175,582	31,567	178,349	281,970

Division	% PDF	% PDF/A	Other	Searchable	Not Searchable
Civil	68.1%	27.9%	4.1%	44.7%	51.2%
Criminal	57.9%	35.7%	6.4%	36.3%	56.5%







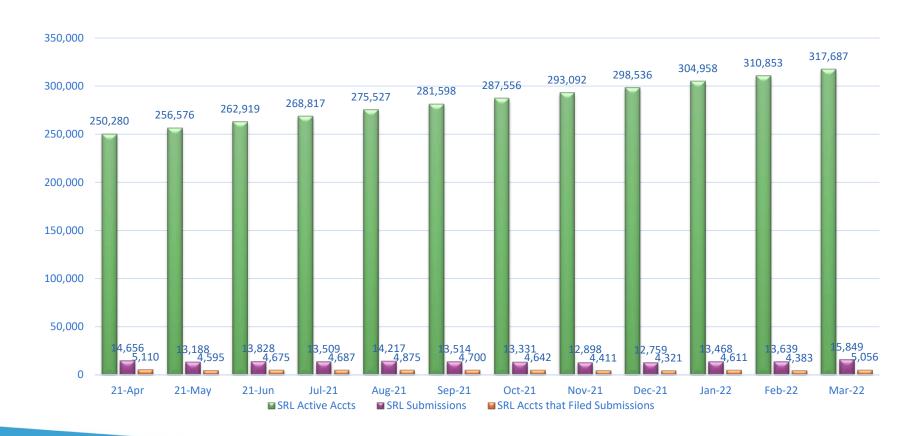
Alachua Bay\*\* **Broward** Charlotte Clay Miami-Dade Hillsborough **Indian River** Lee **Martin** Orange Osceola\*\* **Pinellas** St. Lucie Seminole







## Active Self-Represented Litigant Accounts & Submissions for March







#### **SRL Account Status for March**

Accounts	Status
1,937	Inactive (Requested by Portal User
2,966	Pending Activation
1,832	Locked (After 4 attempts)
317,687	Active

Timeframe of Activity	# of Accounts
Within 0 – 6 Months	51,430
Within 6 – 12 Months	42,518
Within 1 – 2 Years	76,921
No Activity for 2 Years or More	142,056

### **SRL Submissions in March**

Jurisdiction	All Submissions	All Documents	New Cases	New Case Docs
Counties	15,207	32,008	1,726	12,100
FSC	27	31	6	8
1 <sup>st</sup> DCA	183	208	9	13
2 <sup>nd</sup> DCA	136	169	6	15
3 <sup>rd</sup> DCA	104	113	4	5
4 <sup>th</sup> DCA	148	175	5	9
5 <sup>th</sup> DCA	44	50	2	4

Interview	New Case/Sub. Filing	Number
Affidavit of Corroborating Witness	Subsequent Filing	1
Answer – Small Claims	Subsequent Filing	18
Child Support Guidelines Worksheet	Subsequent Filing	1
Eviction Answer (Filed by Tenants)	Subsequent Filing	21
Marital Settlement Agreement for Simplified Dissolution of Marriage	Subsequent Filing	1
Motion for Temporary Support w/ No Dependent or Minor Child(ren)	Subsequent Filing	2
Notice of Related Cases	Subsequent Filing	2
Notice of Social Security Number	Subsequent Filing	2



Interview	New Case/Sub Filing	Number
Petition for Dissolution of Marriage w/ Dependent or Minor Child(ren)	New Case	1
Petition for Simplified Dissolution of Marriage	New Case	3
Statements of Claim – Up to \$8,000	New Case	2

Interview	County
Affidavit of Corroborating Witness	Palm Beach
Answer (Small Claims)	Broward (2), Charlotte, Hillsborough (2), Indian River, Lee, Miami-Dade (2), Nassau, Osceola (2), Palm Beach (2), Pinellas (3), Polk





Interview	County
Child Support Guidelines Worksheet	Polk
Eviction Answer (Filed by Tenants)	Broward (3), DeSoto, Duval, Hillsborough (2), Miami-Dade, Orange (6), Palm Beach, Pinellas (3), Seminole (2), Volusia
Marital Settlement Agreement for Simplified Dissolution of Marriage	Palm Beach
Motion for Temporary Support w/ No Dependent or Minor Child(ren)	Palm Beach (2)
Notice of Related Cases	Duval, Osceola
Notice of Social Security Number	Palm Beach (2)

Interview	County
Petition for Simplified Dissolution of Marriage w/ Dependent or Minor Child(ren)	Marion
Petition for Simplified Dissolution of Marriage	Alachua, Lake, Palm Beach
Statements of Claim	Pasco (2)

### **March TPV Submissions**

TPV	# of Submissions	# of Documents	%
ABC Legal Services, Inc.	33,604	63,104	20%
Azeel	646	2,102	0%
eFileMadeEasy	117,231	211,042	71%
InfoTrack	119	247	0%
Ironrock	10,957	11,063	7%
JJL Process	594	2,002	0%
Provana	1,840	2,788	1%
TurboCourt	243	1,564	0%