



Portal Progress Report April 2022

Carolyn Weber, Portal Program Manager



April E-Filing Stats

Recipients	Number
Submissions to Trial Court	1,711,328
Submissions to Department of Corrections	606
Submissions to District Courts of Appeal	11,186
Submissions to Florida Supreme Court	334
Submissions to Bureau of Vital Statistics	774
Submissions to RMC, CFRC. SFRC	451
Total E-Filing Submissions**	1,724,679
Total Individual Documents Submitted	2,490,870
Total Number of Pages	12,608,076

**March 2022 had the previous highest number of monthly submissions at 1,932,622



April Stats Continued

Category	Number
Average Submissions per Weekday	83,745
Highest Volume Day: April 19, 2022	91,909
Peak # of Filing in 1 Hour: 3:00 P.M.	9,412
New Case Initiation	87,796
Portal Accounts	452,933
E-service Emails	1,863,575

Record for Average Submissions per Weekday was June 2021 with 88,131 Record for Highest Volume Day was Dec. 2, 2021, at 104,641 Submissions Record for Peak Filing Hour (3:00 PM) was June 2021 at 10,171 Submissions Record for New Case Initiation was May 2021 at 123,476 New Cases Submitted Record for E-service Emails was June 2021 at 2,047,119 E-service Emails Sent



DCA & FSC April Stats

District Courts of Appeal	Submissions	Documents	Pages
1 st District Court of Appeal	2,735	3,370	163,982
2 nd District Court of Appeal	2,637	3,003	192,779
3 rd District Court of Appeal	1,436	1,799	117,388
4 th District Court of Appeal	2,249	2,662	271,915
5 th District Court of Appeal	2,129	2,455	136,098
The Florida Supreme Court	334	436	9,659



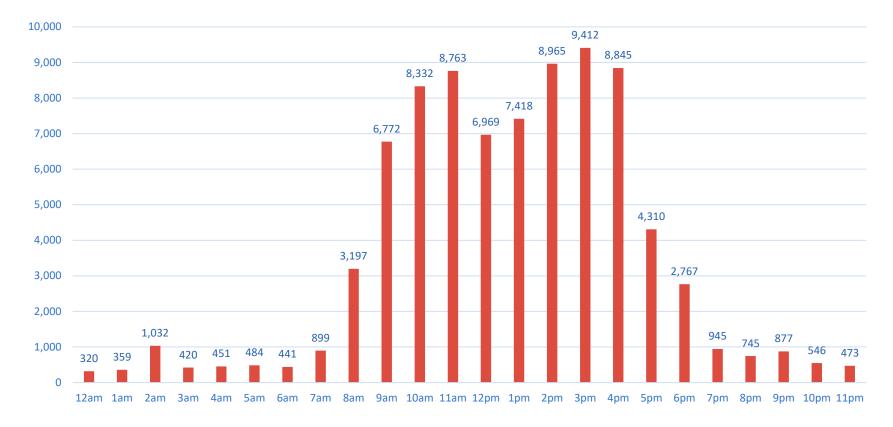
Year at a Glance



Submissions Documents



Average # of Filings Per Hour in April



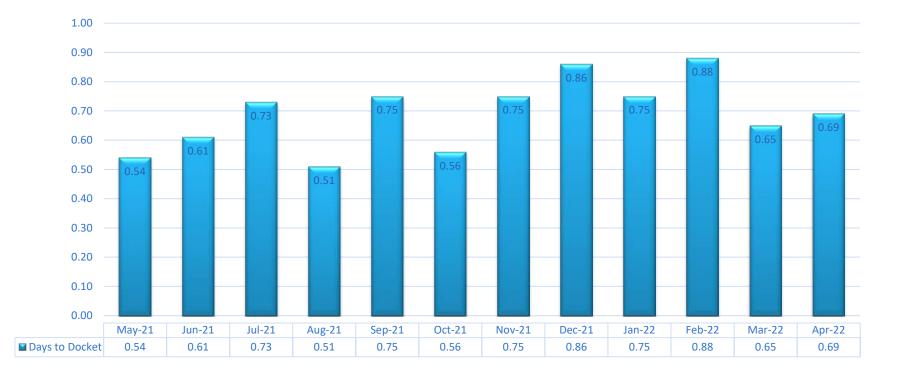


Submissions to Correction Queue in April





Average Number of Days to Docket in April





Monthly New Case Totals for April





DHSMV Certificates of Completion and DOR Submissions for April

Detail	Number
Number of Certificates Created and Sent to Counties	18,710
Number of Certificates sent by County to Correction Queue	1,219
Average Percent of Certificates Sent to Correction Queue	7.16%

Department of Revenue

Detail	Number
Redirect and Termination Documents	5,496 Submissions with 6,389 Documents
Admin Final Order/New Case Initiations	1,452 New Cases with 7,281 Documents



Active Portal Users by Filer Role in April

Filer Role	# of Accts	# of Submissions	% of Submissions
Attorneys	87,434	1,303,154	75.6%
Judicial Circuit Filers	1,642	298,520	17.3%
Process Servers	2,337	30,069	1.7%
Self-Represented Litigants	323,939	14,582	0.9%
Law Enforcement	2,582	17,910	1.%
Mediator/Arbitrator	1,672	4,373	0.3%
Mental Health Professional	1,975	7,880	0.5%



Proposed Documents Submitted via the Portal in April

Circuit	County	Submissions	Circuit	County	Submissions
1 st Mentis	Escambia	1,779	3 rd ICMS	Columbia	
	Okaloosa	1,421		Dixie	
	Santa Rosa	1,421		Hamilton	
	Walton	435		Lafayette	
2 nd ICMS	Franklin			Madison	
	Gadsden			Suwannee	
	Jefferson			Taylor	
	Leon	335	4 th ICMS	Clay (B'mark)	141
	Liberty			Duval	1,149
	Wakulla	67		Nassau	



Proposed Documents Continued

Circuit	County	Submissions	Circuit	County	Submissions
5 th ICMS	Citrus		8 th ICMS	Alachua	601
	Hernando			Baker	21
	Lake			Bradford	14
	Marion	42		Gilchrist	8
	Sumter	24		Levy	23
6 th JAWS	Pasco			Union	2
	Pinellas		9 th Mentis	Orange	
7 th B'mark	Flagler			Osceola	
	Putnam		10 th ICMS	Hardee	
	St. Johns			Highlands	145
	Volusia			Polk	914



Proposed Documents Continued

Circuit	County	Submissions	Circuit	County	Submissions
11 th CourtMap	Dade		15 th JVS	Palm Beach	934
12 th Mentis	Manatee	387	16 th ICMS	Monroe	
Benchmark	Sarasota	431	17 th CMS	Broward	
	DeSoto		18 th ICMS	Brevard	2,844
13 th JAWS	Hillsborough	13,208		Seminole	4,489
14 th ICMS	Вау	2,194	19 th Mentis	St. Lucie	
	Calhoun	109		Indian River	
	Gulf	115		Martin	
	Holmes	200		Okeechobee	
	Jackson	467	20 th Mentis	Charlotte	1,053
	Washington	300		Collier	846



Proposed Documents Continued

Circuit	County	Submissions
20 th Mentis	Glades	
	Hendry	
	Lee	6,268



Judicial Circuit Viewer Submissions in April

Circuit	Submissions	Documents		Circuit	Submissions	Documents		
1 st	17,563	17,563		11 th	56,398	72,210		
2 nd	2, 023	2,023		12 th	2,878	2,878		
3 rd	246	246		13 th	*	*		
4 th	3,283	3,283		14 th	6,642	6,642		
5 th	2,687	2,687		15 th	25,536	25,841		
6 th	*	*		16 th	1,246	1,246		
7 th	1,485	1,485		17 th	33,421	33,454		
8 th	6,271	6,271		18 th	12,979	12,979		
9 th	11,908	11,908		19 th	2,900	2,900		
10 th	5,215	5,215		20 th	28,092	28,092		
	*File directly into CMS							

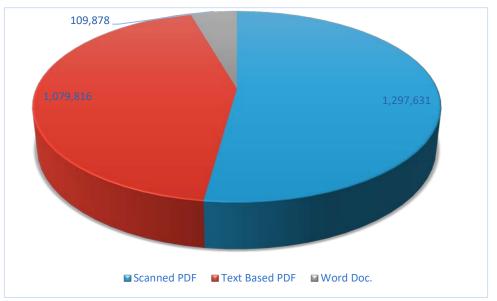


Judicial Circuit Single Session Submissions in April

Circuit	Submissions	Documents	Circuit	Submissions	Documents
1 st	0	0	11 th	1,664	1,943
2 nd	4,093	4,321	12 th	439	453
3 rd	2,548	2,768	13 th	0	0
4 th	7,705	8,972	14 th	976	1,043
5 th	11,143	12,734	15 th	1	1
6 th	211	343	16 th	0	0
7 th	0	0	17 th	25	25
8 th	0	0	18 th	2,342	2,581
9 th	29,333	29,682	19 th	8,213	9,270
10 th	6,873	7,842	20 th	602	641



Document Format for April



Format	Number	Percent
Word	109,878	4%
Text-Based PDF	1,079,816	43%
Scanned PDF	1,297,631	52%

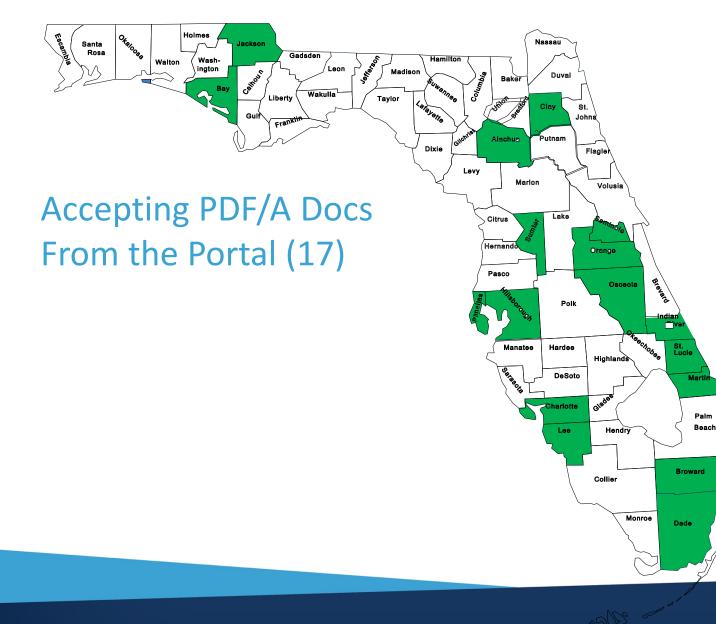


PDF/A Breakdown

Division	# of Docs	PDF	PDF/A	Other	Searchable	Not Searchable
Civil	2,030,101	1,390,363	557,935	81,803	914,181	1,034,117
Criminal	444,673	264,846	151,959	27,868	158,703	258,102

Division	% PDF	% PDF/A	Other	Searchable	Not Searchable
Civil	68.5%	27.5%	4.0%	45.0%	50.9%
Criminal	59.6%	34.2%	6.3%	35.7%	58.0%





Alachua Bay Broward Charlotte Clay Miami-Dade Hillsborough **Indian River** Jackson** Lee Martin Orange Osceola **Pinellas** St. Lucie Seminole Sumter**

**New this month



Active Self-Represented Litigant Accounts & Submissions for April





SRL Account Status for April

Accounts	Status
1,942	Inactive (Requested by Portal User)
3,368	Pending Activation
1,870	Locked (After 4 attempts)
323,953	Active

Timeframe of Activity	# of Accounts
Within 0 – 6 Months	51,935
Within 6 – 12 Months	41,858
Within 1 – 2 Years	77,854
No Activity for 2 Years or More	147,512



SRL Submissions in April

Jurisdiction	All Submissions	All Documents	New Cases	New Case Docs
Counties	13,559	28,265	1,553	10,444
FSC	33	41	3	5
1 st DCA	602	606	2	2
2 nd DCA	166	192	2	3
3 rd DCA	52	64	5	9
4 th DCA	125	138	9	11
5 th DCA	45	57	4	10



DIY Interviews Used in April

Interview	New Case/Sub. Filing	Number
Answer – Small Claims	Subsequent Filing	9
Child Support Guidelines Worksheet	Subsequent Filing	3
Eviction Answer (Filed by Tenants)	Subsequent Filing	44
Eviction Complaint (Filed by Landlords)	New Case	1
Notice of Related Cases	Subsequent Filing	2
Notice of Social Security Number	Subsequent Filing	3
Petition for Dissolution of Marriage w/Children	New Case	1
Petition for Injunction for Protection Against Stalking	New Case	2
Petition for Simplified Dissolution of Marriage	New Case	7
UCCJEA Uniform Child Custody Affidavit	Subsequent Filing	2



DIY Interviews Used in April

Interview	County
Answer (Small Claims)	Brevard, Broward, Hillsborough, Lee, Orange (3), Palm Beach, Sarasota
Child Support Guidelines Worksheet	Lee, Santa Rosa, Sarasota
Eviction Answer (Filed by Tenants)	Alachua (3), Broward, Charlotte, Clay (2), Columbia, Duval (3), Escambia, Hillsborough (4), Lake, Lee (2), Leon, Dade, Orange (12), Palm Beach (8), Pinellas, Sarasota (2)
Eviction Complaint (Filed by Landlord	Charlotte
Notice of Related Cases	Palm Beach, Pinellas
Notice of Social Security Number	Duval, Okaloosa, Palm Beach



DIY Interviews Used in April

Interview	County
Petition for Dissolution of Marriage w/ Children	Clay
Petition for Injunction for Protection Against Stalking	Leon
Petition for Simplified Dissolution of Marriage	Brevard (2), Citrus, Leon, Palm Beach (2), Polk
UCCJEA Uniform Child Custody Affidavit	Duval, Leon



April TPV Submissions

TPV	# of Submissions	# of Documents	%
ABC Legal Services, Inc.	28,828	51,199	19%
Azeel	849	2,698	1%
eFileMadeEasy	105,323	191,360	71%
InfoTrack	70	135	0%
Ironrock	10,438	10,499	7%
JJL Process	656	2,164	0%
Provana	1,418	2,299	1%
TurboCourt	267	1,505	0%

